



**Risk Management
& Insurance**

Career Profiles

ULM RMI Fall 2022

Graduating
December 2022

Ryan Acklin

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: acklinjr@warhawks.ulm.edu

Phone Number: (318) 245 - 6632

Home Address: 902 Cole Avenue, Monroe, LA 71203

Desired Career: Agent

Desired Location: Monroe, LA

Professional Summary

A highly motivated young person who has the skills and determination to set and achieve realistic goals for myself, both personally and professionally. A leader who wants to achieve a great level of success and leave a professional legacy. I am eager to learn and work hard every day when I show up to work to prove myself.

Work Experience

Amwins Intern (Summer 2021)

Big Daddy's Fireworks (December 2016 – Present)

Manager

- Oversee all operations
- Setting up tents
- Setting out all the products

Homer Seafood (May 2018 – Present)

- Cooking crawfish

Dean Morris LLC (November 2019 – January 2020)

- Scanning Files

Upper Crust Catering (June 2015 – May 2016)

- Serving food
- Setting up for parties and events

Port-au-Prince (May 2016 – July 2016)

Busboy

Activities and Awards

- Gamma Iota Sigma

Hobbies and Interests

- Golf
- Traveling
- Watching sports live or on TV
- Interest in the stock market

Kevin Atkinson

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: kevinatkinson@outlook.com

Phone Number: (337) 842 - 2233

Home Address: 614 Warhawk Way Apt K1, Monroe, LA 71203

Desires Career: Surplus Lines Underwriter or Broker, Reinsurance, Risk Analyst

Desired Location: Any major metropolitan area

Professional Summary

Currently enrolled at the University of Louisiana at Monroe pursuing a degree in Risk Management and Insurance. Passionate and diligent personality to develop responsibilities and skills necessary to achieve success. Leadership and critical thinking skills improved in executive roles on campus. Possess the ability to work in diverse environments with strong teamwork capabilities.

Work Experience

CRC Group, Fort Worth, TX (Summer 2022)

- Shadowed production teams with property and casualty submissions
- Observed common service work including endorsements and inspections

NOVROZSKY'S ETC. | 2018-2019, SUMMER 2021

Expeditor

- Enhanced the efficient flow of orders through the kitchen with priority, accuracy, and presentation
- Fulfilled optimal service expectations from consumers with frequent communication

MARSALA BEVERAGE | SUMMER 2020

Warehouse Builder

- Allocated materials on pallets according to predetermined work order with the highest level of accuracy and speed
- Relayed frequently occurring errors to supervisor through mistake sheets to improve efficiency of inventory management at the warehouse level

Awards

- Beta Gamma Sigma Inductee
- Presidents List

Activities

- Delta Sigma Phi, President (2021 - 2022)
- Delta Sigma Phi, Sergeant at Arms (2020-2021)
- Interfraternity Council, VP of Community Relations (2021)
- Gamma Iota Sigma, Secretary (Fall 2021)
- Gamma Iota Sigma, President (Spring 2022)
- Campus Activities Board (2019-2020)
- Certified Insurance Service Representative (CISR designation)
- Phi Kappa Phi Nominee

Hobbies

- Travel
- Soccer

Christopher Barton

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: christopherbarton07@gmail.com

Phone Number: 318-308-8968

Home Address: 909 Highway 1199 Elmer, LA 71203

Desired Career: Underwriter, Surplus Lines

Desired Location: Louisiana or Texas

Professional Summary

Hardworking and committed, people oriented professional looking for new challenges and opportunities. Maintained a 3.6 GPA while leading organizations, providing strengths in exceptional communication skills, leadership skills, and quick adaptability. Experience working with people of all backgrounds. Always searching for the next experience to learn.

Work Experience

Burns & Wilcox Internship (Summer 2022)

Delta Hydroseeding (May 2019 - Present)

- Laborer
- Equipment operator

Neal Law Firm (December 2021 - Present)

- Law Firm Runner

Activities/Awards

- Delta Sigma Phi (2016-2019)
- Delta Sigma Phi, President (1 Year)
- Delta Sigma Phi, Vice President of Recruitment (1 year)
- Interfraternity Council (2017-2019)
- Interfraternity Council, President (1 year)
- ULM 31 Ambassadors (2017-2019)
- Catalyst Study Abroad Program (Summer 2019)
- Gamma Iota Sigma (2021-Present)

Hobbies and Interests

- Traveling
- Enjoying the outdoors
- Cooking

Luke Cotton

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: cottonla@warhawks.ulm.edu

Phone Number: (504) 377-6007

Home Address: 311 Beasley St, Monroe LA 71203

Desired Career: Surplus Lines Broker, Underwriter, Risk Control, Retail Agency, or Brokerage

Desired Location: Louisiana, Texas, or Florida (open to anywhere)

Professional Summary

Hard-working professional seeking a career in the insurance industry. Thrives in a competitive and team-based environment. Challenge seeking and always looking to solve a problem the moment it arises. Possesses leadership qualities, who not only strive for their own success, but also the success of those around him.

Work Experience

Arthur J Gallagher (Summer 2022)

- Participated in client and carrier meetings
- Gave presentations
- Participated in a mock RFP sales competition

Dick's Sporting Goods (November 2021-Present)

- Responsible for recovering apparel
- Attending to customers
- Packaging online orders

Southern Eagle Sale and Services (May 2018- August 2018)

- Helped deliver product from truck to various restaurants, and convenience stores
- Ensured the right product was picked from the trucks and delivered intact

Hobbies and Interests

- Fishing
- Outdoor activities

Raci Dallas

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: racid01@icloud.com

Phone Number: (318) 498 - 9327

Home Address: 3980 Old Sterlington Rd Apt. 402, Monroe, LA 71203

Desired Career: Sales Agent, Claims Adjuster, Broker, or Underwriter

Desired Location: Texas, Southern U.S.

Professional Summary

A dependable, hardworking individual with great social skills and learning abilities. Determined to succeed in the workspace, stay on task, and be on time. Also, a loyal individual who can be depended on in any circumstance, and is willing to help others, as well as retain information from others and apply it.

Work Experience

Amwins Access – Baton Rouge, LA (Summer 2022)

Internship – Associate Underwriter

Fieldhouse Bar and Grill – Monroe, LA (July 2019 - Present)

Waitress/ Bartender

- Menu memorization
- Point of Sale (POS) system operations
- Safe food handling
- Check payment processing
- Effective customer upselling
- Service prioritization
- Liquor, wine, and food services

Activities/Awards

- Ace's Award
- TOPS Opportunities
- Federal Pell Grant

Hobbies and Interests

- Traveling
- Experiencing new opportunities
- Reading
- Spending time with family and friends

Megan Ferrington

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: meganferrington@yahoo.com

Phone Number: (318) 789 - 1391

Home Address: 3200 Sterlington Road, Apt. 1801, Monroe, LA 71203

Desired Career: Agent, Producer, Loss Control, Risk Control

Desired Location: Monroe, LA

Also open to all options

Professional Summary

Hard-working, goal-oriented individual who is very reliable, trustworthy, and dedicated. Proven record of working well independently, and as a team builder. Strengths include balance, handling unexpected problems, and capable of learning/adapting quickly. Multi-task oriented with good communication skills that is mission driven. Computer savvy with basic computer knowledge including word processing, managing computer files, and creating presentations. Thorough understanding of social media and social media analytics.

Work Experience

Arthur J. Gallagher Insurance, Risk Management and Consulting – Monroe, LA (Summer 2022)

Sales Intern

- Job Shadows (Producer, Consultant, CSM, etc.)
- On-the-job sales and professional development training
- Prospect Meetings and Client Visits
- Prospecting & Communication Training
- One-on-one Coaching & Mentoring Program
- Meet & Network with Gallagher leaders

Fieldhouse Bar & Grill – Monroe, LA

- Ensured excellent customer service
- Greet and serve customers in a timely manner
- Successfully multi-task various tasks
- Ensured fast table turnover

Walk-Ons Sports Bar & Bistreaux – West Monroe, LA

- Waitress
- Presenting menus & assisted customers
- Responsibilities include taking orders, handling cash and payment procedures

Colvin Clinic – Winnsboro, LA

- Processed patient records
- Performed receptionist duties
- Assisted office personnel
- Performed office functions such as faxing, filing, record retrieval, and storage

Activities/Awards

- Woodmen of the World Scholarship Winner (2017)
- Gamma Iota Sigma (September 2021)

Hobbies and Interests

- Traveling
- Fitness
- Cooking
- Spending time with family
- Water Sports

Chloe Hillman

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: hillmancb@warhawks.ulm.edu

Phone Number: (318) 789 - 7391

Home Address: 771 Gowan Rd. Pioneer, LA 71266

Desired Career: Any

Desired Location: East TX, West LA

Professional Summary

Motivated and hard-working student worker currently enrolled at University of Louisiana at Monroe pursuing a degree in Risk Management and Insurance. Eager to learn and grow in knowledge and skills. Very quick learner with great vision in achieving overall success. Hands on, friendly, great in groups, and reliable.

Work Experience

Arthur J. Gallagher (January 2022 – Present)

Walmart Neighborhood Market (July 2019 – October 2019)

Cashier

- Assisted customers with their shopping needs

Hillman Farms (July 2018 – February 2019)

- Assisted in safe farm management practices
- Ran errands and facilitated transport for products and supplies

Hobbies and Interests

- Barrel racing and breakaway roping

Anna Claire Jackson

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: annaclairewrites@gmail.com

Phone Number: 318-650-3151

Home Address: 102 Huntington Dr, Ferriday, LA 71334

Desired Career: Underwriter

Desired Location: Dallas, TX, Los Angeles, CA, New York City, NY, or any metropolitan area

Professional Summary

High achieving, competitive, and motivated individual who works well with others and is always looking to exceed their goals. Excellent time management skills allow for a 3.8 GPA while also working a part-time job. Always up for a challenge and enjoys working with others.

Work Experience

100 Main Spirits and Eatery (June 2019 – Present)

Waitress

- Exhibit high energy
- Use organizational skills
- Practice excellent customer service

Childcare Provider – Ferriday, LA (May 2015 - August 2019)

Babysitter

- Ensured the safety, health, and welfare of the young children ages 2 to 13
- Provided daily transportation to and from school activities
- Assisted with homework and school-related projects

Activities/ Awards

- Gamma Iota Sigma (August 2020 – Present)
- Dean's List: Fall 2019, Spring 2020, and Fall 2020

Hobbies and Interests

- Painting
- Creative writing
- Traveling
- Learning about different cultures

Zachari Jackson

University of Louisiana at Monroe

Major: Risk Management and Insurance

1st Degree: Bachelor of Business Administration (December 2020)

Expected Graduation Date: December 2022

Email Address: zacharijackson24@gmail.com

Phone Number: (817) 688 - 8626

Home Address:

Desired Career: Open to options

Desired Location: Dallas, TX

Professional Summary

B.B.A. graduate and student athlete at the University of Louisiana Monroe. Currently pursuing B.B.A. in Risk Management and Insurance. Motivated to attain opportunities to learn from professionals and to help sharpen skills required to succeed in the Risk Management and Insurance field.

Work Experience

Student Athlete at the University of Louisiana Monroe (June 2017 – Present)

- Expected high level of performance under pressure
- Participate in service-learning projects and outreach opportunities to help build community
- Duty to lead position groups due to experience and history

Door Dash (May 2020 – March 2021)

Delivery Driver

- Responsible for food pickup from desired restaurants and safely deliver it to customers
- Maintain communication between customers and merchants in case of substitutions, change in orders etc.
- Responsible for personal vehicle upkeep and maintenance

ULM Recreational Service Staff (June 2019 – August 2019)

- Responsible for cleaning weight equipment and enforcing weight room rules
- Follow the given schedule that instructs where and what to do at specific times
- Being on time and present during scheduled shifts

Jalen Nguyen

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: Jalen73102@gmail.com

Phone Number: (318) 512 - 0782

Home Address: 14 Fair Oaks Drive, Monroe, LA 71203

Desired Career: Surplus Lines

Desired Location: Dallas TX

Professional Summary

High achieving, people-oriented professional who always looks for a new challenge. Superb time management skills allow for a 3.849 GPA while also working a part-time job. Hardworking, committed individual with a proven record of building relationships and working well independently, as well as in a team. Strengths include punctuality, order, balance, and quick adaptability. Extremely competitive, hardworking, and capable of learning in many areas. Assertive individual that shows great leadership skills. Profoundly enjoys motivating others to help them reach their maximum potential. Critical thinking and conflict resolution skills.

Work Experience

WSIA Intern (Summer 2022)

- Orchid Insurance
- Brown & Riding

Best Buy (September 2018 – Present)

Customer Service Specialist/Advisor

- Handle a daily cash revenue average of \$5,000
- Processed returns and purchases of over \$2000 with cash, credit cards, and gift cards
- Sold annual service memberships to more than 2 customers per quarter
- Marketed and bound a variety of protection plans to 60+ customers per shift
- Handled over 5 claims and insurance fulfillments on products per shift

Activities and Awards

- Vice President Gamma Iota Sigma
- Rotaract Member

Hobbies and Interests

- Traveling
- Exercising

Preston Phillips, AINS

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2022

Email Address: phillip@warhawks.ulm.edu

Phone Number: 985-415-0323

Home Address: 311 Beasley St. Monroe, LA 71203

Desired Career: E&S/ Commercial Lines

Desired Location: Denver, CO

Professional Summary

Dedicated and detail-oriented senior risk management and insurance major. Real world insurance experience in carrier operations and wholesale brokerage/binding. Highly motivated to advance quickly within the insurance space. I am seeking a training environment to further gain knowledge and useful skills regarding insurance and risk management.

Work Experience

Amwins Access Insurance Services – Denver, CO (Summer 2022)

- Exposed to wholesale personal lines, commercial binding, and commercial brokerage divisions
- Conducted renewal solicitation
- Observed and learned process of quoting new and renewal businesses
- Processed, annotated, and delivered brokerage quotes to the appropriate retailer contact
- Contacted retailers for necessary quote subjectivities and binding documents to close out the file
- Completed and delivered surplus lines tax forms to the appropriate carrier contact
- Navigated carrier portals and obtained loss run reports for appropriate accounts

LCI Workers Comp – Mandeville, LA (Summer 2021)

- Observed and learned about the different departments within the office such as claims, underwriting, loss control, marketing, and auditing
- Attended Louisiana Claims Association educational conference
- Participated in Module 1 of the CWCP (Certified Workers Compensation Professional) designation
- Attended PIA (Professional Insurance Agents of New Orleans) meeting
- Researched attorney involvement in claims and the patterns consistent with attorney involvement
- Presented my research findings to the staff

Dick's Sporting Goods (Jan 2021 – Present)

- Collaborate with teammates to ensure the customer's needs and wants are met
- Responsible for the layout of products on the sales floor established by corporate

Activities/Awards

- Progress towards AU and CPCU Designations
- Led student team as CEO for Pelican Cup Entrepreneurship Competition (Spring 2022)
- GIS member (Spring 2021 – Present)
- Dean's List (Spring 2021-Spring 2022)
- Pi Kappa Alpha (Fall 2018 – Summer 2020)

Hobbies and Interests

- Lifelong soccer player
- Spending time with my dog Dexter

Graduating
May 2023

Cameron “Cam” Cork

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2023

Email Address: corkcw@warhawks.ulm.edu

Phone Number: (318) 355 - 2087

Home Address: 1801 Milton St., Monroe, LA 71201

Desired Career: Commercial Lines Producer, Commercial Lines Broker, Property and Casualty Sales

Desired Location: Charleston, SC; Mount Pleasant, SC; Daniels Island, SC; Sarasota, FL; St. Petersburg, FL

Professional Summary

Extraverted individual who seeks challenging tasks as an opportunity for growth. Goal focused with an attitude of excelling at the highest degree possible. Strong communication and decision-making skills, as well as excellent time management skills. Highly motivated and willing to learn at a fast pace no matter the challenge.

Work Experience

Dwight Andrus Insurance (Summer 2022)

Property and Casualty Sales Internship

- Assisted producers with new leads to help gain new clients
- Experienced client meetings firsthand and was able to witness clients choose the agency over the competitors
- Witnessed client calls with lead producers
- Created presentations to breakdown coverages for clients to be able to identify more clearly
- Reviewed carrier options and how to identify the best carrier that suits the client's needs
- Reviewed potential threats for high-risk businesses and how to avoid those and control losses

Cork Environmental (2018 – 2020)

Environmental Consultant

- Directly assessed clients with their environmental issues
- Visited properties and determined levels of concern
- Created and delivered presentations for clients
- Communicated with companies to ensure satisfaction
- Conducted a multi-step assessment of the property's environmental status

Activities

- Kappa Sigma Fraternity (2018 – 2022)
- Gamma Iota Sigma (2021 – Present)

Hobbies and Interest

- Enjoy playing golf
- Travelling to new places
- Huge plan of coastal cities (dream to live in one after graduation)

Nick Downs

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2023

Email Address: downs@warhawks.ulm.edu

Phone Number: (318) 450 - 8460

Home Address: 225 Dumas Road, West Monroe, LA 71292

Desired Career: Surplus lines

Desired Location: Dallas, TX and Denver, CO but open to other opportunities

Professional Summary

7+ years in customer service providing excellent communication skills, both verbal and written. Prevalent problem-solving skills exemplified through leadership role involvement within multiple environments. Quick learner, team cognitive, and major organizational skills

Work Experience

Activity Center, ULM (August 2020 – Present)

- Check temperatures of members while signing in
- Regulated racquetball/basketball courts for COVID standards
- Operated service center where members check out balls/towels/etc.

Server, Cotton, Monroe, LA (December 2020– November 2021)

- Greeted guests and served food and alcohol in a timely fashion
- Gave personalized service to individuals and families to make their time unforgettable
- Operated POS system and regularly and thoroughly cleaned entire Front-of-house

Sales Associate, Dillards, Monroe, LA (April 2019 – March 2020)

- Greeted and assisted over 100+ customers daily, creating a customer base o Regularly meet high sales quotas
- Organize and detail areas to company standards
- Advertised merchandise in such a way to increase productivity and sales

City Carrier Assistant, USPS, Monroe, LA (September 2017 – March 2019)

- Responsible for delivering confidential mail in a timely fashion
- Followed strict guidelines and managed accountable items/keys used for delivery
- Consistently finished mail routes quickly, enabling the assistance of other routes
- Kept up with the exceedingly increasing amounts of mail/packages during holidays

Server, Outback, West Monroe, LA (February 2017 - August 2017)

- Enhanced ability to multitask by working in a fast-paced environment

- Managed guest relation issues such as complaints, recommendations, and accommodation requests
- Provided excellent customer service by promptly greeting and seating customers upon arrival Recommended specials to customers and enhanced sales by 10%

Service Clerk, Walgreens, West Monroe, LA (November 2014 – December 2016)

- Completed administrative tasks such as product inventory and answering phones in a fast-paced workplace
- Processed returns and purchases worth \$1000's with cash, credit cards, and gift cards
- Effectively utilized company-specific point-of-sale system

Activities

- Dance Marathon ULM, 2019-2021
 - Director of special events, coordinating toy drives, awareness campaigns, community events
- Raised money for Arkansas Children's Hospital through events and fundraising
- Entrepreneurial Accelerator Program - Louisiana Small Business Development Center, Business Pitch Competition
 - Developed critical thinking, teamwork/collaboration, and leadership skills by making it to the competition finals
 - Communicate complex ideas in front of a crowd of business owners

Hobbies and Interest

Building and working with computers all my life has made me become very resourceful and tech-savvy. I am very passionate about working with others and helping people

Reid Handy

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2023

Email Address: handyrt@warhawks.ulm.edu

Phone Number: (318) 732 - 5046

Home Address: 135 Holiday Dr, Monroe, LA 71203

Desired Career: Insurance production and other opportunities in insurance

Desired Location: Dallas, TX and other locations

Professional Summary

Property and casualty licensed in Louisiana committed individual with a proven record of building relationships and working well independently, as well as on a team. Superb time management skills allow for a 3.76 GPA while also working as a manager over 8 people. A good listener and respectful demeanor balanced with a competitive nature.

Work Experience

Blue Ark Insurance, Monroe, LA (Summer 2022)

- Learned under the CEO about business planning
- Conducted cold calls
- Travelled to local businesses to market
- Studied for Louisiana P&C license and passed

FishnChick: Manager, January 2021-present

Haik Humble Eye Center: Technician, August 2020- January 2021

Sterlington Sports Complex: Crew Member, June 2018- August 2020

Activities

- Member of National Society of Leadership and Success
- Member of Gamma Iota Sigma (Risk Management and Insurance Society)

Hobbies and Interest

I am captivated by sports, particularly football and basketball. I am a very passionate fan and enjoy playing just as much. I currently play intramural football and basketball and have started golf in my free time. Sports has allowed me to be skilled and familiar with numbers

Brooke Hoven

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2023

Email Address: hovenbe@warhawks.ulm.edu

Phone Number: 205-396-5251

Home Address: 668 Flag Circle Birmingham, AL 35226

Desired Career: Surplus Lines

Desired Location: Anywhere in the southeast

Professional Summary

Highly motivated, committed individual with a proven record of working well independently, as well as in a team. Strengths include time management, problem solving, and balance. Possesses a competitive and compassionate nature that generates success.

Work Experience

CRC Group, Tampa, FL (Summer 2022)

- Shadowed brokers in several lines of business including commercial, personal, professional, and transportation.
- Assisted brokers with tasks such as logging/ clearing submissions, ordering inspections, and quoting to serve our clients.

Shipt – (April 2020 – Present)

- Shopped and delivered groceries to customers amidst the global pandemic
- Completed over 350 successful deliveries all while maintaining a 5-star customer service rating and a 100% on time percentage
- Demonstrated problem solving skills by reviewing customers requested items and making substitutions where appropriate based on availability and customer requests

Childcare Provider (August 2018 – August 2020)

- Ensured the safety, health, and welfare of 3 children ages 8, 10, and 12
- Assisted children with homework and other school related projects
- Provided daily transportation to and from school and to extracurricular activities

Activities and Awards

- Presidents List (Spring 2020)
- Dean's List (2020 – 2021)
- Gamma Iota Sigma
- College beach volleyball player (2019 – Present)

Davis Hughes

University of Louisiana at Monroe

Major: Risk Management and Insurance

Minor: Marketing

Expected Graduation Date: May 2023

Email Address: hughesdc@warhawks.ulm.edu

Phone Number: (727) 742 - 4963

Home Address: 2754 Camden Rd, Clearwater, FL 33759

Desired Career: Professional Liability Underwriter

Desired Location: Tampa, Dallas, Atlanta

Professional Summary

A result-oriented, competitive, and self-driven individual. Excellent time management skills allow for a 3.77 GPA while working a part-time job, maintaining a President role within my Greek Life fraternity, and being a former student-athlete. Worked previously as a WSIA intern where eminent professionalism and communication skills were utilized every day. Gained immense knowledge of the operations of a wholesale insurance agency and insurance carrier. Was also able to learn and work in both sides of the surplus lines industry. Anticipating graduation in May of 2023.

Work Experience

WSIA Intern – Morristown, NJ & Chicago, IL (Summer 2022)

Surplus Lines Underwriter/Broker Intern

CRC Group – Chicago, IL (July 2022 – August 2022)

- Witnessed the difference in operations of a wholesale agency from former internship
- Worked different lines of insurance gaining exposure to professional, property, casualty, and binding
- Learned relationship management and interpersonal skills on dealing with the needs of retailers and underwriters

Crum & Forster – Morristown, NJ (June 2022 – July 2022)

- Gained knowledge of the operations of a carrier and their role in the excess and surplus lines industry
- Learned the operations of a surplus lines underwriter and how to maintain relationships with brokers
- Worked in the Primary Special Risk unit servicing accounts for primary general liability only

Bayou Desiard Country Club – Monroe, LA (January 2021 – Present)

Golf Staff

- Serviced members of all ages while maintaining a professional approach in a fast-moving environment
- Upheld the golf course and cart storage area to the highest quality

RT Specialty – Clearwater, FL (June 2021 – July 2021)

Surplus Lines Intern

- Gained knowledge of the operations of a wholesale agency within the Surplus Lines Insurance industry through this virtual internship
- Witnessed the culture and corporate structure that allowed RT to issue an IPO

Activities and Awards

- ULM Collegiate Football (2019 – 2021)
- Delta Sigma Phi Member (2019 – Present)
- Delta Sigma Phi President (2022- Present)
- Delta Sigma Phi Vice President of Recruitment (2021 – 2022)
- Delta Sigma Phi Athletic Events Chair (2020 – 2021)
- Gamma Lota Sigma Member (2021 – Present)
- Phi Kappa Phi Honors Society (2022 – Present)
- Beta Gamma Sigma Honors Society (2021- Present)
- Dean's List (Fall 2019)
- Presents List (Fall 2020, Spring 2021)

Hannah Meziere

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2023

Email Address: hannahmeziere@yahoo.com

Phone Number: (318) 331 2575

Home Address: 633 Bran Rd Oak Grove, La 71263

Desired Career: Open to all opportunities

Desired Location: Open to all opportunities, willing to travel for work.

Professional Summary

Hardworking and committed. Open to new challenges, capable of learning in many areas, and adaptable. Detail oriented and organized. Has experience in customer service industry which requires communication skills and patience.

Work Experience

Amwins Underwriting Intern (Summer (2022))

Croswell's Boutique Bastrop, La

- Maintained an organized inventory and curated displays of rotating and seasonal clothing and accessories
- Provided customers with high quality services
- Guided customers through the process of successfully finding ideal styles
- Actively stayed informed to provide customers with sales offers

Waitress, Red Lobster Monroe, La

- Served lunch and dinner to 50+ customers each shift
- Memorized 20+ menu items while rotating specials to give customized recommendations
- Quickly and efficiently solved conflict resulting in customer and employee satisfaction
- Meticulously handled transactions to ensure accurate cash flow

Cashier, Goodwill General Store Oak Grove, La

- Applied problem solving skills to solve customer inquiries
- Warmly greeted new and returning customers while developing relationships resulting in customer loyalty
- Gained financial organizational skills by opening and closing cash registers and processing transactions

Activities

- Gamma Iota Sigma member

Hobbies and Interest

- Enjoys traveling
- Animals
- Outdoors Reading
- Trying new things

Ally Letlow

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2023

Email Address: ally.letlow@gmail.com

Phone Number: (972) 465 - 0717

Home Address: 13255 County Road 483 Lavon, Texas 75166

Desired Career: Any

Desired Location: Dallas TX, Tennessee, London, England UK, Remote

Professional Summary

Goal oriented individual, who works well with a team due to previous internships. Great time management skills while being a full-time college student with a 3.478 GPA. Strengths include, adaptability, communication, trustworthy, and reliable. Pays close attention to detail. Capable of learning in many areas.

Work Experience

University of Louisiana Monroe – Student Success Center (September 2022 – Present)

- Academic Tutor

Sam's Club – Monroe, Louisiana (March 2022 – Present)

Frontline Member

- Sold membership and master cards
- Assisted members with transactions, returns, and promotions going on in the club

Shenaniganz Entertainment Center – Rockwall, TX (June 2021 – December 2021)

Hostess

- Served food, greeted guests, and engaged children in birthday activities

Congressman Pat Fallon – Rockwall, TX (Summer 2021)

Summer Intern

- Helped organize and plan events for congressman Pat Fallon in an office setting
- Answered phone calls and emails from people in my district seeking help

Rockwall ISD ROCK (August 2018 – March 2020)

Rock aide

- Engaged children in educational activities in an afterschool setting
- Helped with homework and with pick-up/Drop-off

Activities/ Awards

- Alpha Omicron Pi
 - Director of Academics (2022)
 - Diamond Jubilee Scholarship Fund
- Gamma Iota Sigma
 - President (Fall 2022)
 - Secretary (Spring 2022)
- ULM 31 Ambassadors (2022 – 2023)
- Peer Leader (2022)
- President's List Fall 2020
- Dean's List Fall 2021, Spring 2022
- Student of the Year award 2020
- Stephen W Cavanaugh Scholarship award (2020-2024)
- Robert and Cis Hawk award (2020-2024)
- Certificate of Appreciation by Congressman Pat Fallon 2021
- Gerald & Anne Arrant Scholarship in Insurance
- Bob & Donna Brooks Endowed Scholarship

Hobbies and Interests

- Traveling
- Reading

Zach Smith

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2023

Email Address: bzachttr110@gmail.com

Phone Number: (318) 801 - 5810

Home Address: 520 Barnes Rd

Desired Career: Underwriter, Surplus Lines, Claims Adjuster

Desired Location: Dallas, TX; Austin, TX; anywhere beyond Louisiana (Texas Preferred)

Professional Summary

Goal getting individual that works exceptionally well in team - oriented environment. Four years of property and casualty experience, but looking to expand into other markets upon graduation. Consistent and interested in helping customers find the insurance that they need. Computer Savvy. No stranger to managing customers face to face and discussing their needs in detail both in products and services.

Work experience

Josh Fuselier State Farm (Summer 2021 – Present)

- Producer
- Write as much business as possible with the available resources
- One of the top producers in the agency writing – minimum \$30,000 premium in property and casualty a month
- Meet the needs of customers while providing a new business to meet the agency's goals

Andy Robert's State Farm (Fall 2018 – Summer 2021)

- Marketer and Lead Manager
- Responsible for over 300 outbound calling in a day and minimum four leads a day
- Managed customer needs and expectations with changing prices of insurance

Hobbies and Interest

- Racing dirt bikes
- Duck Hunting
- Playing soccer
- Playing video games
- Coaching music to local high school bands to help play instruments better

Graduating
December 2023

John “Spencer” Bardwell

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2023

Email Address: bardwelljs@warhawks.ulm.edu

Phone Number: (985) 687 - 7576

Home Address: 18006 Ashton Dr. Hammond, LA 70403

Desired Career: Reinsurance, Surplus Lines

Desired Location: San Francisco Bay Area, CA; Seattle, WA; San Diego, CA; Nashville, TN; Denver, CO; International

Professional Summary

Hard working and productive. Always looking for new and more efficient ways to improve work processes. Very much a people person; able to form relationships quickly. Quick to adapt to new environments and quick to try to eliminate toxicity within current environments, problem solver. Math and numbers savvy, which makes it easy to work efficiently with data and variable relations.

Work Experience

Gulf Coast Bank and Trust Internship – Hammond, LA (Summer 2022)

2022 Summer Intern – Commercial Lending and Underwriting Understanding the processes of drafting and underwriting loans

- Cash flowing customers and correctly reading tax documents
- Communicating with customers on account balances and overdrafts
- Assisting with Auctions in August – major bank-wide auctioning event
- Testing through BAI compliance and ethics certifications
- Weekly soft skills and Microsoft Excel workshops provided by HR

Smoothie King (January 2020 – January 2022)

Team Member

- Handling Cash and making sure drawers balanced out
- Timely processes with working and making sure orders were filled within a timeframe
- Maintaining a great attitude with customers and making sure they leave satisfied

Activities and Awards

- Gamma Iota Sigma
- Pi Kappa Alpha
- President’s List (Spring 2021, Spring 2022)
- Dean’s List (Fall 2020, Fall 2021)
- Gerald & Anne Arrant Scholarship in Insurance (2021-22)

- AESC Scholarship (2020-2022)
- Gerald & Anne Arrant Scholarship in Insurance (2022-23)
- Bob & Donna Brooks Endowed Scholarship (2022-23)

Hobbies and Interest

- Playing the guitar and piano, looking for ways to be creative
- Music and studying music theory, getting things down to numbers and science
- Oil painting
- Traveling and opening myself up to the world outside of Louisiana and how it operates whether it's through vacation, business, or mission work

Landon Cato

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2023

Email Address: lcato32@gmail.com

Phone Number: (205) 568 - 5586

Home Address: 4190 Eagle Crest Drive, Birmingham, AL 35252

Desired Career: Open to all opportunities

Desired Location: Dallas, TX

Professional Summary

Highly motivated, hardworking individual who is always one to be a problem solver. A very personable individual who forms relationships with others and works well with a team. Shows great leadership and has embodied the responsibilities of being student athlete and leading others throughout his time in the classroom and on the field.

Activities

- ULM Baseball Team

Hobbies and Interest

- Baseball
- Enjoy interacting with people and making relationships with colleagues and clients

Devereux Guillory

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2023

Email Address: guillorydj@warhawks.ulm.edu

Phone Number: (318) 372 - 8276

Home Address: 108 Tall Oaks Trail, West Monroe, La 71291

Desired Career: Surplus Lines, Claims Adjuster, Agent, Underwriter

Desired Location: Anywhere in Southeast

Professional Summary

Competitive, hardworking individual who excels in challenging situations. Very motivated and driven in anything I set my mind to. Works well with others but also independent.

Work Experience

Amwins Baton Rouge, La (Summer 2022)

- Completed inspections for new and renewal accounts
- Managed renewals

Lawn Service (Summer 2016 – Present)

- Performing different tasks for each customer
- Good communication skills with fellow employees and with customers

Clawdaddys Oyster Bar (May 2021 – August)

- Learning how to work with people from all walks of life
- Diligently performed the same task repetitively
- Adapted to new stations when needed

Hobbies and Interest

- CrossFit
- Golf

Kinsley Gullatt

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2023

Email Address: gullattks@warhawks.ulm.edu

Phone Number: (318) 355 - 9522

Home Address: 605 Northwood Drive, West Monroe, La 71291

Desired Career: Surplus Lines, Underwriter, Claims Adjuster, Agent

Desired Location: Anywhere in the Southeast

Professional Summary

A dependable and diligent individual who achieves well working with a team and is very personable. Driven and flexible to handle anything thrown their way. Very time oriented and can manage working, social life, and a 3.7 GPA.

Work Experience

LCI Workers Compensation (Summer 2022)

- Worked on projects to analyze the nature, cause, and frequency of claims
- Attended meeting with agents to learn different aspects of Worker's Compensation

Clawdaddys Oyster Bar (May 2021 – Present)

- Learn and adapt to different customers to provide the best customer service
- Manage many tables while helping co-workers run food and drinks
- Take orders, greet tables, and handle cash during rush hours

Walk On's Sports Bistreaux (May 2020 – May 2021)

Activities

- GIS Member

Hobbies and Interest

- CrossFit
- Travelling
- Outdoor Activities

Angel Jones

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2023

Email Address: jonesao@warhawks.ulm.edu

Phone Number: (318) 267 - 9360

Home Address: 450 Briarwood Drive, Monroe, LA 71203

Desired Career: Catastrophe Adjuster, Broker, Underwriter, Claims Adjuster

Desired Location: Dallas, TX; Fort Worth, TX

Professional Summary

Hardworking, committed individual with experience in building relationships and working well independently, as well as in a team. Strengths include punctuality, order, balance, and quick adaptability. Eager to learn from other professionals and further my knowledge in risk management and insurance.

Work experience

Fieldhouse Bar and Grill (October 2020 – January 2022)

Waitress

- Responsible for greeting and taking care of customers
- Completing side work with other employees and training new employees

Activities and Awards

- Delta Delta Delta Sorority (September 2019)
- National Society of Leadership and Success Membership (May 2021)
- Scholastic Scholarship Recipient (December 2021)

Hobbies and Interest

- Spending time with family and friends
- Travelling
- Outdoor Activities

Blake Salsbury

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2023

Email Address: blakesalsbury13@gmail.com

Phone Number: (318) 372 3312

Home Address: 274 Vic Allen Rd, Downsview, LA 71234

Desired Career: Agent, Loss Control Consultant, Risk Manager, Actuary, Underwriter

Desired Location: Louisiana preferred, but open to other locations

Professional Summary

High achieving, hardworking, and capable of learning in many areas. Motivated professional with sixteen years of work experience in a competitive industry and handling unexpected problems that arise throughout the workday. Detail-oriented individual who strives for excellence in all that I do. Understands when and how to take charge and when to lay back. Experienced in frequent travel for work.

Work Experience

Cleveland Integrity Services (January 2021 – Present)

Lead Environmental Inspector

- Perform inspections and document control
- Oversee environmental inspection teams

Meridian Construction Consultants (July 2020 – December 2020)

Utility Inspector

- Oversee all aspects of grade and cleanup
- Enforce oil company specifications
- Handle all related paperwork and reports

Cleveland Integrity Services (March 2019 – October 2019)

Senior Craft Inspector

- Oversee all aspects of coating and coating inspectors
- Maintained standards, test methods, product data sheets as per specifications
- Handle paperwork and ensure reports were completed accurately and on time

Activities

- Honor Graduate Ribbon
- Top Dawg Award for the United States Air Force

Hobbies and Interest

Member of the LA Air Force National Guard who has been on multiple deployments throughout Europe. I work in the oil and gas industry which had allowed me to travel all throughout the United States. My interests are spending time with my family and travelling.

Malcolm Tosten

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2023

Email Address: Malcolm.tosten@gmail.com

Phone Number: (318) 884 - 8242

Home Address: 3603 Hanging Moss Lane, Monroe, LA 71203

Desired Career: Surplus Lines or Underwriter

Desired Location: Houston, Atlanta or anywhere in the south

Professional Summary

Hard working with a drive for learning new things, and a passion for success. Working part time in construction while also going to college allows for excellent time management skills. Attention to detail and thirst for success. Ability to adapt to any situation and drive for knowledge.

Work Experience

Stewart's Helping Hands (October 2021- Present)

Construction field laborer

- Performed tasks given by contractor and supervisor at residential construction sites

Summer Camp Counselor at Camp Cho-yeh (May 2019-August 2019)

- Worked with seventeen children at once
- Led in bible studies and activities
- Supported children emotionally and spiritually every week

Hobbies and Interest

- Grew up in a military family; accustomed to travel and meeting new people
- Tennis state champion and captain of the high school team
- Love for animals and even started small business of taking care of animals while clients were away on vacation
- Avid outdoor man with a love of nature as well

Graduating
May 2024

Anna Dabbs

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: annadabb08@gmail.com

Phone Number: (318) 560 - 6050

Home Address: 5708 Caspiana Ln, Bossier City, LA 71112

Desired Career: Any

Desired Location: Texas, Georgia, Florida, anywhere in the southern U.S.

Professional Summary

Independent but personable, and fast learning individual. Can work well alone or as part of a team. Strengths include punctuality, creativity, and versatility. Tends to be competitive, and can take charge when needed.

Work Experience

Bath and Body Works (May 2021 – Present)

- Work the sales floor to influence customer's buying habits and promote items
- Be knowledgeable of all products and their various uses to better inform customers and gain potential sales
- Restock the sales floor during closed hours

Activities/ Awards

- Gamma Iota Sigma – Treasurer (2022)
- Ace's Award

Hobbies and Interests

- Traveling
- Reading
- Painting
- Writing

Lane Little

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: littlejl@warhawks.ulm.edu ; lanelittle15@gmail.com

Phone Number: (318) 789 - 4445

Home Address: 481 Owens Road, Calhoun, LA 71225

Desired Career: Risk Manager, Sports Risk Manager, Financial Advisor, Catastrophe Adjuster, Underwriter

Desired Location: Louisiana (preferred Monroe or Northeast area); Florida (coastal area); Alabama (Hoover or Birmingham)

Professional Summary

Strong willed, focused, hardworking, and independently driven individual who has an instinctive competitive edge. Very understanding of the importance of organized leadership and consistent people skill in Risk Management and Insurance Industry. Very connected throughout both Louisiana and many other parts of the United States. Very people oriented and focused on building strong relationships. Innovative problem solver that is always seeking the next foreseeable challenge.

Work Experience

Little Lane Care (May 2017 – Present)

- Manage scheduling for maintenance of 30+ yards on biweekly rotation
- Determine costs of yards/ quote pricing
- Manage risks caused by weather, equipment malfunction, changes in gas price, potential damage to homes and yards

WM Construction Inc. (May 2017 – Present)

- Yard Maintenance (mowing, weed eating, hedging bushes, cleaning flower beds)

Activities and Awards

- National Honor Society (2019 – Present)
- ULM Baseball Team (2021 – Present)
- ULM Wesley Foundation (2021 – Present)
- Academic All-State Football Team (2020)
- Academic All-State Baseball Team (2021)
- 4.0 High School GPA while being a two-sport athlete (2017 – 2021)
- First Team All-District, All Parish, All Region, and All State Pitcher (2021 season)

Hobbies and Interests

I am a left-handed pitcher on the ULM Baseball Team. In my free time, I enjoy playing golf, trading stock, and hanging out with friends. Because of baseball, I have connections all over the United States, and even the world. In fact, I played summer ball in Auburn, New York with a player from Israel Olympic Team along with many more interesting players and coaches from all over. I am a very social person that loves being around others.

Sydni “Ellen” Littleton

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: littltonse@warhawks.ulm.edu

Phone Number: (318) 423 - 4505

Home Address: 244 Macey Lane, Bossier City, LA 71111

Desired Career: Agent, Surplus Line Broker

Desired Location: LA, TX, anywhere in southern U.S.

Professional Summary

An organized individual able to manage multiple tasks at once. Being a productive member by holding leadership roles in multiple organizations and working a job that all require hefty amounts of time results in superb time management skills. Has effective people skills resulting in outstanding communication with a group. Also, able to productively work independently by being the lead director of a team.

Work Experience

West Ridge Middle School – West Monroe, LA (March 2021 – Present)

Dance Coach

- Responsible for teaching 7th and 8th grade girls choreographed pom, kick, and hip-hop dances to perform during sporting events
- Exercise patience and adapt to each student's unique needs
- Communicate and resolve conflicts with parents and students
- Plan and direct daily practices and supervise weekly games

Activities and Awards

- Hawkline Dance Team (2020 – Present)
- Hawkline Lieutenant (2021 – Present)
- Phi Mu Fraternity (2020 – Present)
- Phi Mu co-head of Sisterhood committee (2021 – Present)
- Gamma Lota Sigma Risk Management and Insurance Fraternity (2021 – Present)

Hobbies and Interests

- Traveling
- Dancing
- Painting

George Nobles

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: gnp7892@gmail.com

Phone Number: (985) 750 - 7067

Home Address: 12414 Mitchell Rd, Bogalusa, LA 70427

Desired Career: Underwriter, Claims Adjuster

Desired Location: Charlotte, NC; Austin, TX

Professional Summary

Hardworking, prepared, and driven to be the best. Extremely competitive, can deal with adversity, and finds comfort in uncomfortable situations. Work experience, situational awareness, and social skills allow for smooth and concise decision making.

Work Experience

Nobles Constructions (2017 – 2022)

Supervisor and Surveyor

- Manage a five-man crew
- Work on painting and concrete jobs

Details by Nobles (2019 – 2021)

Owner

- Founded the company and sold in 2021
- Ran a mobile detailing business where I was offered a senior position at a car detailing shop in Hammond, LA

Activities and Awards

- Delta Sigma Phi – Executive Board
- Gamma Iota Sigma
- Optimist International
- Church
- SHRM Member

Hobbies and Interests

I am currently a junior double major at the University of Louisiana Monroe. I enjoy being a part of my fraternity where most of us are Risk Management and Insurance majors. It helps us gain connections in the field from all over the U.S. I enjoy the outdoors and singing in my free time. I founded my own mobile detailing company in 2019 due to seeing the COVID 19 outbreak which I sold in 2021.

Alec Pitney

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: pitneyaj@warhawks.ulm.edu

Phone Number: (318) 529 - 8819

Home Address: 1004 Spanish Moss Circle, Bossier City, LA 71111

Desired Career: Underwriter, Surplus Lines, Claims Adjuster

Desired Location: Baton Rouge, New Orleans, Texas, Florida, Southwestern US

Professional Summary

High achieving, committed, and goal-oriented individual with superb time management skills. Possesses a 3.4 cumulative GPA, enjoys working and leading teams. Takes pride in attention to detail and professionalism.

Work Experience

Newks Eatery Bossier City (June 2022 – August 2022)

Front-of-House Worker

- Handled customer transactions
- Ran food between kitchen and customers
- Maintained healthy and clean restaurant atmosphere

Food Shack Bossier (September 2018 – July 2020)

Cashier

- Handled customer transactions
- Ran food between kitchen and customers
- Washed Dishes

Activities and Awards

- Member of Delta Sigma Phi (2021 – Present)
- Vice President Delta Sigma Phi – ULM Chapter (2022 – 2023)
- Hawkseeker (2021 – Present)
- ULM Honors Program

Hobbies and Interests

- Painting
- Cooking
- Playing Guitar and listening to music
- Skateboarding
- Spending time outdoors

- Spending quality time with friends

Sally Pringle

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: pringlesn@warhawks.ulm.edu

Phone Number: (318) 801 - 3245

Home Address: 800 Warhawk Way, Monroe, LA 71203

Desired Career: Underwriter, Surplus Claims

Desired Location: Texas, Mississippi, Louisiana, or any southern states

Professional Summary

Hardworking and flexible individual with a proven record of motivational and organizational skills that can be used in many areas. Strengths include punctuality, time management, commitment, and quick adaptability. Able to work independently and fluently with others.

Work Experience

Bayou Desiard Country Club

- Pro shop clerk
- Serve club members and visitors at the beverage cart

Monroe Surgical Hospital (June 2019 – January 2022)

- COVID Screener

Activities/ Awards

- GIS Member
- CPR Certified
- Honor Society Invitation
- NSLS nomination

Hobbies and Interests

- Traveling
- Art
- Healthy eating and exercising
- Outdoor activities
- Riding horses
- Community Service

Layton Rainbolt

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: rainboltlayton7@yahoo.com

Phone Number: (318) 282 – 1915

Home Address: 6400 Bishop Ln, Collinston, La 71229

Desired Career: Agent (open to other roles)

Desired Location: Louisiana

Professional Summary

Hardworking, committed individual with a desire to learn. Works efficiently independently and in groups. Strengths include quick learning, organizing, and easy adapting. Possesses a competitive and sociable nature that results in success. Eager individual with a positive mindset and strong passion for the insurance field.

Work Experience

CThomas Electric (2020 – present)

- Safely and successfully wiring houses, shops, and buildings
- Provide on-the-job training for new hires
- Keeping workspace organized and productive

Activities/ Awards

- University of Louisiana Monroe Football (2020 – 2021)
- Intramural Football and slow-pitch (2021 – 2022)
- TOPS and merit scholarship recipient
- NSLS Honor Society

Hobbies and Interests

- Volunteering and community service
- Hunting
- Golf

Henry Shuffler

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: shufflerhe@gmail.com

Phone Number: (337) 849 - 1046

Home Address: 205 Kings Rd, Lafayette, LA 70503

Desired Career: Agent, Surplus Lines, Underwriter, Claims Adjuster

Desired Location: Anywhere in South (Preferred: Nashville, TN; Charlotte, NC; Louisiana; Texas)

Professional Summary

Hardworking, competitive, and able to adapt to anything. A lot of these characteristics come from athletics, as I am a pitcher on the ULM Baseball team. I can understand anything that is thrown in my way and do it at my level best.

Work Experience

Pete's Sport Bar (Summer 2021)

Host/Busboy

- Seat customers
- In charge of call in and takeout orders
- Clean and wipe tables

Oakbourne Country Club (Summer 2018)

Cart Attendant

- Gather bags, clean carts, and pickup range balls

Activities/ Awards

- ULM Baseball
- SACC Representative
- Sun Belt Commissioners (all semesters I have played in college)

Hobbies and Interests

- Baseball
- Leadership

Sheyanna Wilson

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2024

Email Address: wilsonsa@warhawks.ulm.edu

Phone Number: (504) 410 - 9711

Home Address: 2157 Carnot St., New Orleans, LA 70122

Desired Career: Surplus Lines, Underwriter

Desired Location: Atlanta, GA; Chicago, IL; Dallas, TX; Houston, TX

Professional Summary

Very hardworking and motivated with 3+ years of retail and customer service experience. Profoundly efficient and skilled working with a team to accomplish a set of goals. Ability to communicate with customers and team. Ability to de-escalate and rectify complications that may occur between customers or peers.

Work Experience

University of Louisiana Monroe - Student Engagement (August 2020 – Present)

Student Worker

- Answering phone calls, filing, running errands, making copies, greeting students, and assisting faculty and staff

Walgreens (May 2021 – October 2021)

Customer Service Associate

- Engage customers and patients by greeting them and assisting with products and services. Resolve customer service issues and answers questions to ensure a positive customer experience.
- Models and shares customer service best practices with all team members to deliver a distinctive and delightful customer experience, including interpersonal habits.

Hollister Co. (November 2019 – January 2021)

Brand Representative

- Maintain effectiveness of merchandise flow, filing and presentation standards throughout the store and stock.
- Helping customers find merchandise, setting up displays, and cleaning up assigned areas.

UnCommon Construction (June 2018 – December 2018)

Apprentice

- Build a house from foundation to finish, learning to use tools and new skills through the phases of construction like wall framing, exterior siding, installing windows and doors, interior trim, painting, and more.

Activities/ Awards

- Gamma Iota Sigma (2022 – present)
- NAACP (2020 – Present)
- Ambitious Women's Society (2022 – Present)

Hobbies and Interests

- Shopping
- Dancing
- Learning new skills

Graduating
December 2024

David Benett

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2024

Email Address: bennettjd@warhawks.ulm.edu

Phone Number: (318) 372 - 1935

Home Address: 102 Stonecliff Dr., West Monroe, Louisiana 71291

Desired Career: Underwriter, Broker, Independent Agent, and Catastrophe

Desired Location: Monroe

Professional Summary

Diverse learning skills and able to work well within a team environment. Can negotiate with peers but can also be assertive when needed. Lastly, I can adapt quickly to change with difficult situations.

Work Experience

Robby Campton (June 2020 – August 2022)

Salesman and delivery

- Worked with my team and customers while placing and delivering orders
- High communication skills

Mr. Francisco (May 2019 – August 2019)

Waiter

- Worked independently and managed individual sections inside the restaurant

Activities and Awards

- GIS Member

Hobbies and Interests

- Sports
- Outdoors

Will McHugh

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2024

Email Address: williamrdmchugh@gmail.com

Phone Number: (318) 381 - 4646

Home Address: 600 Erin Avenue, Monroe, LA 71201

Desired Career: Underwriting, Risk Management

Desired Location: Seattle, Austin, Lafayette

Professional Summary

I thrive in both individual and teamwork assignments. I take directions well and am detail oriented. My strengths include being punctual, helpful, and eager to learn. My weaknesses are overwhelming myself with too many tasks that other people can help me with and not delegating duties to other team members. I am hypercritical of myself, yet I am working on improving my time management and delegating.

Work Experience

Cheer and Tumble Gym (July 2018 – August 2018)

Front Desk Receptionist

- Counted employees' hours and sent the total to the accountant
- Answered the phone, charged member accounts of their monthly and annual memberships, added new members in the electronic system
- Ran errands for the gym owner, and prepared the gym floor for classes
- Conducted routine business opening and closing activities including stocking and organizing

Activities and Awards

- Lambda Society – President (2022 – 2023)
- Gamma Iota Sigma – Secretary (2022 – 2023)

Hobbies and Interests

- Tennis
- CrossFit
- Volunteering and community service

Madison Vazquez

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: December 2024

Email Address: skipperml@warhawks.ulm.edu

Phone Number: (318) 308 - 4236

Home Address: 476 Elam Turner Rd., Clayton, LA 71326

Desired Career: Agent (preferred), but open to other options

Desired Location: Anywhere in the South, Open to Remote Jobs

Professional Summary

Detail oriented, hardworking, ethical, loyal, and have proven that I work well independently and with others. I value having a personal connection with the customers and people I work with, while keeping it in a professional manner. I show great promise in completing tasks with and without specifications of format, marketing a business, problem solving, and working well under pressure. My experience has shown that even though I am young, I can adapt well to any age and personality environment.

Work Experience

Reed Insurance Agency (August 2019 – Present)

- Data entry
- Commercial Lines renew specialist
- Personal Lines Customer Service Representative and renewal management
- Marketing and management of the agency by working on social media and referral programs

Activities and Awards

- Received property and casualty insurance license

Hobbies and Interests

- Reading
- Hiking
- Travelling
- Spending time with family
- Cooking and home improvements

Graduating
May 2025

Tristen Cain

University of Louisiana at Monroe

Major: Risk Management and Insurance

Expected Graduation Date: May 2025

Email Address: tcain2003books@yahoo.com

Phone Number: (225) 916 - 8781

Home Address: 15047 Glenn Ave Pride, LA 70770

Desired Career: Underwriter

Desired Location: Dallas, TX

Professional Summary

People oriented, hardworking individual with strong problem- solving skills. Shows and maintains personal and professional responsibility with the ability to quickly learn and maintain new skills and objectives. Committed to completing all tasks at hand to ensure a job gets done. Ability to collaborate in groups setting while also personally reflecting on all situations.

Work Experience

Haven Intelligent Designs (May 2022 – Present)

Sales Associate

- Assisting customers with finding specific items they need
- Gift wrapping items for different occasions
- Checking customer out
- Restocking merchandise from inventory onto the sales floor

Second 2 Nature Taxidermy Supply (June 2018 – December 2021)

Shipping and Receiving Assistant

- Receiving and assisting with inventory
- Ensuring all items on purchase order were received
- Marking items with correct merchandise labels and storing in proper location
- Ensuring orders to be shipped have the correct merchandise
- Boxing merchandise properly to ensure items safely reach customers without damage

Hobbies and Interests

Originally from Baton Rouge, Louisiana, but moved to Monroe to attend ULM specifically for my previous major. After learning about RMI program I knew that this is what I wanted to do. I am attending class with excitement for my future every day. When I am not doing schoolwork, I enjoy cooking and baking. Something I love to do that most people find off is cleaning! I love coming home to a clean house and I cannot get a good night's sleep unless my house is clean.