

# Career Profiles

ULM RMI Fall 2023

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# Graduating December 2023

# John "Spencer" Bardwell

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2023 Email Address: bardwelljs@warhawks.ulm.edu

Phone Number: (985) 687 - 7576

Home Address: 18006 Ashton Dr. Hammond, LA 70403

Desired Career: Wholesale Insurance Brokering, Reinsurance

Desired Location: Nashville, TN; Atlanta, GA; Houston, TX, Denver, CO; San Francisco Bay Area, CA

### **Professional Summary**

Hard working and creative. Always looking for new and more efficient ways to improve work processes. Very much a people person; able to form relationships quicky and maintain them for a cooperative future. Quick to adapt to new environments and solve problems. Math and numbers savvy, which makes it easy to work efficiently with data and variable relations.

### **Work Experience**

### CRC Group (Truist Insurance Holdings) Internship – San Francisco, CA (Summer 2023)

2023 Summer Intern - Casualty Brokerage Team SF, CA

- Shadowing brokers each day in the office and pending shadow days with insurance carriers of different industries
- Navigating the filing and submission software used by the company
- Organizing market lists for brokers
- Taking courses towards CPCU Certification
- Participating in the Intern Conference and networking within Truist

# ULM Admissions Receptionist - Monroe, LA (Nov 2022 - present)

Front Desk Student Worker

- Answering phone calls promptly and helping admissions employees keep up by handling subtle tasks
- Directing students (domestic and international) and parents to the respective processor/counselor

### Gulf Coast Bank and Trust Internship – Hammond, LA (Summer 2022)

2022 Summer Intern – Commercial Lending and Underwriting

- Understanding the processes of drafting and underwriting loans
- Cash flowing customers and correctly reading tax documents
- Communicating with customers on account balances and overdrafts
- Assisting with Auctions in August major bank-wide auctioning event
- Testing through BAI compliance and ethics certifications
- Weekly soft skills and Microsoft Excel workshops provided by HR

# **Activities and Awards**

- Gamma Iota Sigma (since 2021)
- ULM RMI Society
  - o Vice President (2023)
- Pi Kappa Alpha
  - Vice President (2022)
  - Public Relations / Social Media Chairman (2021 2022)
- President's List (Spring 2021, Spring 2022)
- Dean's List (Fall 2020, Fall 2021, Spring 2023)
- Gerald & Anne Arrant Scholarship in Insurance (2021-22, 2022 -2023)
- AESC Scholarship (2020-2022)
- Bob & Donna Brooks Endowed Scholarship (2022-23)

- Playing the guitar and piano, looking for ways to be creative
- Music and studying music theory, getting things down to numbers and science
- Traveling and opening myself up to the world outside of Louisiana and how it operates whether it's through vacation, business, or mission work

# **Devereux "Dev" Guillory**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2023 Email Address: guillorydj@warhawks.ulm.edu

Phone Number: (318) 372 - 8276

Home Address: 108 Tall Oaks Trail, West Monroe, La 71291

Desired Career: Surplus Lines, Claims Adjuster, Agent, Underwriter

Desired Location: Northshore/ Metairie area

# **Professional Summary**

Competitive, hardworking individual who excels in challenging situations. Very motivated and driven in anything I set my mind to. Works well with others but also independent.

# **Work Experience**

# American Mattress Outlet (May 2023 - Present)

- Assist customers in choosing best products for their needs
- Help customers and teammates in solving problems

# Amwins Baton Rouge, La (Summer 2022)

Internship

- Completed inspections for new and renewal accounts
- Managed renewals

# Lawn Service (Summer 2016 - Present)

- Performing different tasks for each customer
- Good communication skills with fellow employees and with customers

# Clawdaddys Oyster Bar (May 2021 - August 2021)

- Learned how to work with people from all walks of life
- Diligently performed the same task repetitively
- Adapted to new stations when needed

# **Activities**

RMI Society Member

- ? CrossFit
- 2 Golf

# **Kinsley Gullatt**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2023 Email Address: gullattks@warhawks.ulm.edu

Phone Number: (318) 355 - 9522

Home Address: 605 Northwood Drive, West Monroe, La 71291

Desired Career: Surplus Lines, Risk Management, Adjuster, Agent

Desired Location: Northshore/ Metairie area

# **Professional Summary**

A dependable and diligent individual who achieves well working with a team and is very personable. Driven and flexible to handle any new challenges and possibilities. Strong communication and time maintenance skills have allowed me to excel in my part-time job and keep a high GPA in school. Very eager to learn and motivated for the future.

# **Work Experience**

CRC (June 2023 - Present)

Part-time

Work on renewals and servicing policies

# **LCI Workers Compensation (Summer 2022)**

- Worked on projects to analyze the nature, cause, and frequency of claims
- Attended meeting with agents to learn different aspects of Worker's Compensation

# Crawfish City (December 2022 - Present)

- Learn and adapt to different customers to provide the best customer service
- Manage many tables while helping co-workers run food and drinks
- Take orders, greet tables, and handle cash during rush hours

# Walk On's Sports Bistreaux (May 2020 – May 2021)

# **Activities**

GIS Member

# **Hobbies and Interest**

- CrossFit
- Travelling
- Outdoor Activities

# Angelea "Angel" Jones

**University of Louisiana at Monroe** 

Major: Risk Management and Insurance

Expected Graduation Date: December 2023 Email Address: jonesao@warhawks.ulm.edu

Phone Number: (214) 519 - 3703

Home Address: 450 Briarwood Drive, Monroe, LA 71203

Desired Career: Broker, Retail, Surplus Lines Desired Location: Fort Worth, TX; Keller, TX

# **Professional Summary**

Hardworking, committed individual with experience in building relationships and working well independently, as well as in a team. Strengths include punctuality, order, balance, and quick adaptability. Eager to learn from other professionals and further my knowledge in risk management and insurance.

# Work experience

Fieldhouse Bar and Grill (October 2020 - January 2022)

Waitress

- Responsible for greeting and taking care of customers
- Completing side work with other employees and training new employees

# **Activities and Awards**

- Delta Delta Sorority (September 2019)
- National Society of Leadership and Success Membership (May 2021)
- Scholastic Scholarship Recipient (December 2021)
- ULM RMI Society (2022 Present)

- Spending time with family and friends
- Travelling
- Outdoor Activities

# "Sydni Ellen" Littleton

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2023 Email Address: selittleton2020@gmail.com

Phone Number: (318) 423 - 4505

Home Address: 244 Macey Lane, Bossier City, LA 71111

Desired Career: Agent, Broker
Desired Location: North Louisiana

# **Professional Summary**

An organized individual able to manage multiple tasks at once. Values being a productive member by taking initiative in expanding connections within and outside organization. Superb time management skills allow staying busy and working jobs that require hefty time. Possesses effective people skills resulting in outstanding communication. Able to work independently by being the leader of a team.

# **Work Experience**

# CRC Group – Shreveport, LA (Summer 2023)

Intern

- Completed all course work in the CRC intern program
- Attended weekly calls with brokers, underwriters, and other professionals
- Shadowed an MGA and learned how to process a submission

# West Ridge Middle School – West Monroe, LA (2021 – Present)

**Dance Coach** 

- Responsible for attending all practices and sporting events
- Choregraphing and teaching dances to 7<sup>th</sup> and 8<sup>th</sup> graders
- Adapting teach styles to students and communicating with students and their parents/ guardians

# CHR Partnerships Internship – Bossier City, LA (Summer 2022)

- Gained expertise in group and individual health insurance
- Assisted in analyzing and picking policies for renewals and new clients
- Learned how to build and maintain meaningful relationships with clients

# **Activities**

- ULM RMI Society
- Phi Mu Fraternity (2020 Present)
  - Phi Mu President (2023 Present)
  - o Phi Mu Vice President of Chapter Development (2022 2023)
  - Phi Mu Fraternity Sisterhood Chairwoman (2021 2022)
- Hawkline Dance Team (2020 2022)
  - Hawkline Lieutenant (2021 2022)
- Gamma Iota Sigma (2021 Present)

# **Awards**

- Phi Mu Lady Award (2023)
- Spirit of Phi Mu Award (2023)
- Hawkline Positive Attitude Award (2022)
- Phi Mu Sisterhood Award (2022)

- Traveling
- Dancing
- Painting

# **Kaley Thompson**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2023 Email Address: kaleyqthompson@gmail.com

Phone Number: (318) 737 - 9118

Home Address: 1979 HWY 546, West Monroe, LA 71292

Desired Career: Underwriter, Actuary, Risk Management Director

Desired Location: Monroe, West Monroe, Ruston

# **Professional Summary**

Independent, focused individual that adapts easily to change and has years of experience solving problems that arise abruptly. Strengths include being organized, great with numbers, and tech-savvy.

# **Work Experience**

# **Legacy Wealth Concepts (June 2022 - Present)**

- Clerical Work (Payroll)
- Creating Client Profile
- Bookkeeping

# All Seasons HVAC, LLC (March 2021 - Present)

- Bookkeeping
- Pavroll
- Accounts Payable Management

# 911 Handyman, LLC (March 2021 - Present)

- Bookkeeping
- Payroll
- Accounts Payable Management

# Bayou Chocolate (August 2019 - March 2021)

- Customer service
- Trained new employees
- Learned to work in a high stress and high speed situation independently

# McAlister's (April 2019 – August 2019)

- Customer service
- Trained new employees
- Teamwork and coordinating with coworkers

- Spending time with family and friends
- Reading
- Playing tennis

# Graduating May 2024

# Matthew "Matt" Abshire

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: mpabshire2@gmail.com

Phone Number: (337) 806 - 3598

Home Address: 3707 Bon Aire Drive, Monroe, LA 71203

Desired Career: Agent, Open to Options

Desired Location: Lafayette, LA; Dallas, TX; Houston, TX

# **Professional Summary**

Extremely competitive, hardworking, and capable of learning in many areas. Assertive individual who shows great leadership skills. Profoundly enjoys motivating others to help them reach their maximum potential. Skilled in making critical decisions during challenges, exceptional communication skills, and building professional relationships. A leader with an ability to work independently, in cross-functional teams, and develop the values that are essential to success. Being a collegiate baseball player has helped develop strong work ethic and excellent time management skills.

# **Activities and Awards**

- ULM Baseball
- ULM Baseball Team Captain (2022)
- All-Conference Catcher (2022)

# **Hobbies and Interests**

I have been playing baseball since I was 4. Spent 3 years at a junior college playing; now playing at the Division I level at ULM.

# Anthony "Keegon" Addison

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024

Email Address: addisonak@warhawks.ulm.edu

Phone Number: (972) 832 - 4394

Home Address: 5705 Buffridge Tr, Dallas, TZ 75252

Desired Career: Open to options Desired Location: Dallas, TX

# **Professional Summary**

Dynamic and hardworking professional willing to take on any task. Possesses excellent time management and multitasking skills. I enjoy being able to push myself to be a better person in the future. It forces me to try something new every day and learn from previous experiences. I believe in fostering a competitive attitude and determined mindset to complete work successfully which has helped me maintain a 3.78 GPA while playing competitive collegiate football for ULM.

# **Work Experience**

DesignScape (March 2021 - August 2022)

Landscaping Manager

- Coordinate projects and install them on properties
- Scouted potential properties and added new ones under our management
- Inspected properties for proper work and presented the results and findings to my team

# **Activities and Awards**

- ULM Football Team
- National Society for Leadership and Success (Nomination)

- Working out
- Sports

# **Dalton Burrell**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: daltonburrell10@gmail.com

Phone Number: (318) 707 - 2079

Home Address: 727 Hwky 162, Benton, LA 71006

Desired Career: Broker

Desired Location: Bossier City, LA and Dallas, TX

# **Professional Summary**

Extremely competitive, hardworking individual with the ability to quickly adapt to new challenges. Great leadership skills and enjoys helping others to perform to their best abilities. Skilled in making critical decisions during challenging situations. Experience gained as a college athlete helped develop excellent communication and time management skills and strong work ethic while teaching the importance of teamwork, personal performance and accountability when working in a team.

# **Work Experience**

# Bayou Desiard Country Club, Monroe, La (May 2023 – August 2023)

- Maximized customer service and satisfaction by providing directions to visitors and answering questions regarding course play, directions to locations, events and landmarks
- Kept golf course equipment sorted properly, reported maintenance needs, and completed daily logs

# Enercorp Sand Solutions, Shreveport, La (May 2022 - August 2022)

- Rebuilt and tested oilfield equipment
- Learned proper safety precautions in hazardous conditions
- Learned organization skills needed to complete jobs safely and efficiently for the best turn-around time

# Dalton Burrell Baseball Lessons, Shreveport, La (May 2022 – August 2022)

- Taught players skills and techniques to improve their batting, catching, pitching, and running
- Evaluated the player's strengths and weaknesses and served as their mentor

# **Activities**

- ULM Baseball (2022 Present)
  - ULM Baseball Team Captain (Present)
- LSUE Baseball (2019 2021)
  - o LSUE Team Captain (2020 2021)
- Fellowship of Christian Athletes
- Student Government Association

# **Awards**

- All Academic First Team (2019 2022)
- Division 2 National Championship (2021)

# **Hobbies and Interests**

I have played baseball since I was three years old. During my free time, I enjoy hunting, fishing and playing golf.

# **Anna Dabbs**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: annadabb08@gmail.com Phone Number: (318) 560 – 6050

Home Address: 5708 Caspiana Ln, Bossier City, LA 71112

**Desired Career: Any** 

Desired Location: Nashville, TN

# **Professional Summary**

Independent but personable, fast learning individual. Can work well alone or as part of a team. Strengths include punctuality, creativity, and versatility. Tend to be competitive, and can take charge when needed.

# **Work Experience**

# Amwins Access – Baton Rouge, LA (Summer 2023)

**Underwriting Internship** 

- Learned and actively participated in underwriting process
- Learned coverages for risks provided by various commercial property and liability insurance
- Shadowed an MGA and observed how to process submissions
- Attended calls and conferences with other professionals

# American Eagle (2022 - Present)

**Brand Ambassador** 

- In charge of customer styling for the shift
- Curate displays for each season and overseeing product shipment
- Model for clothes and keep up social media accounts
- Create a great customer experience to ensure that they visit the store again and make purchase

# Bath and Body Works (May 2021 - Present)

- Work the sales floor to influence customer's buying habits and promote items
- Be knowledgeable of all products and their uses to inform customers and gain sales
- Restock the sales floor during closed hours

# **Activities/ Awards**

- Gamma Iota Sigma Member
- RMI Society Treasurer (2022 Present)

# **Hobbies and Interests**

My hobbies include traveling, reading, painting, and writing.

# **Nick Downs**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: downsn@warhawks.ulm.edu

Phone Number: (318) 450 - 8460

Home Address: 225 Dumas Road, West Monroe, LA 71292

**Desired Career: Surplus lines** 

Desired Location: Dallas, TX and Denver, CO but open to other opportunities

### **Professional Summary**

7+ years in customer service providing excellent communication skills, both verbal and written. Prevalent problem-solving skills exemplified through leadership roles in multiple environments. Quick learner, team cognitive, and major organizational skills

# **Work Experience**

### Activity Center, ULM (August 2020 - Present)

- Check temperatures of members while signing in
- Regulated racquetball/basketball courts for COVID standards
- Operated service center where members check out balls/towels/etc.

### Server, Cotton, Monroe, LA (December 2020- November 2021)

- Greeted guests and served food and alcohol in a timely fashion
- Gave personalized service to individuals and families to make their time unforgettable
- Operated POS system and regularly and thoroughly cleaned entire front-of-house

# Sales Associate, Dillards, Monroe, LA (April 2019 - March 2020)

- Greeted and assisted over 100+ customers daily, creating a customer base
- Regularly met high sales quotas
- Organized and detailed areas to company standards
- Advertised merchandise in such a way to increase productivity and sales

# City Carrier Assistant, USPS, Monroe, LA (September 2017 – March 2019)

- Responsible for delivering confidential mail in a timely fashion
- Followed strict guidelines and managed accountable items/keys used for delivery
- Consistently finished mail routes quickly, enabling the assistance of other routes
- Kept up with the exceedingly increasing amounts of mail/packages during holidays

# Server, Outback, West Monroe, LA (February 2017 - August 2017)

- Enhanced ability to multitask by working in a fast-paced environment
- Managed guest relation issues such as complaints, recommendations, and accommodation requests
- Provided excellent customer service by promptly greeting and seating customers upon arrival
- Recommended specials to customers and enhanced sales by 10%

### Service Clerk, Walgreens, West Monroe, LA (November 2014 - December 2016)

- Completed administrative tasks such as product inventory and answering phones in a fast-paced workplace
- Processed returns and purchases worth \$1000's with cash, credit cards, and gift cards
- Effectively utilized company-specific point-of-sale system

### **Activities**

- Dance Marathon ULM, 2019-2021
  - o Director of special events, coordinating toy drives, awareness campaigns, community events
- Raised money for Arkansas Children's Hospital through events and fundraising
- Entrepreneurial Accelerator Program Louisiana Small Business Development Center, Business Pitch Competition
  - Developed critical thinking, teamwork/collaboration, and leadership skills by making it to the competition finals
  - o Communicated complex ideas in front of a crowd of business owners

| Building and working with compu working with others and helping p | ters all my life has made me beco<br>people | me very resourceful and tech-sa | avvy. I am very passionate about |
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# **Andie Edwards**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024

Email Address: edwardsac@warhawks.ulm.edu

Phone Number: (337) 842 - 6021

Home Address: 1644 West Leichty, Lake Charles, LA 70611

Desired Career: Open to options within the industry Desired Location: Lake Charles, Baton Rouge, Monroe

# **Professional Summary**

Hardworking, can get work done individually or in a group or team setting. Determined to do the job correctly and push myself to my full potential. Eager to learn from experienced professionals in the workplace, and always looking to be challenged to make myself and my peers better.

# **Work Experience**

**Gallagher Insurance, Monroe, LA (Summer 2023)** Internship

# Paradise RV Park (2015 - Present)

Maintenance of the park, cleaning, picking up, collecting money, yard work

# **Activities and Awards**

- ULM Softball Team
- Sunbelt Conference Academic Honor Roll (2020 2021)
- Aces Scholarship
- University of Louisiana Monroe Softball Scholarship

# **Hobbies and Interests**

In my free time, I love to go hunting and fishing with my dad and enjoy the outdoors. I was diagnosed with diabetes at the age of 13 months old and I have not allowed this diagnosis to define me or hold me back from working, playing softball, and living like a normal young adult.

# **George Nobles**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024

**Major: Accounting** 

Expected Graduation Date: May 2025 Email Address: gnp7892@gmail.com Phone Number: (985) 750 - 7067

Home Address: 12414 Mitchell Rd, Bogalusa, LA 70427

Desired Career: Underwriter, Claims Adjuster Desired Location: Charlotte, NC; Austin, TX

# **Professional Summary**

Hardworking, prepared, and driven to be the best. Extremely competitive, can deal with adversity, and finds comfort in uncomfortable situations. Work experience, situational awareness, and social skills allow for smooth and concise decision making.

# **Work Experience**

CRC Internship, Phoenix, AZ (Summer 2023)

# Nobles Constructions (2017 – 2022)

Supervisor and Surveyor

- Manage a five-man crew
- Work on painting and concrete jobs

# Details by Nobles (2019 - 2021)

Owner

- Founded the company and sold in 2021
- Ran a mobile detailing business where I was offered a senior position at a car detailing shop in Hammond, LA

# **Activities and Awards**

- Delta Sigma Phi Executive Board
- Gamma Iota Sigma (President Spring 2023)
- Optimist International
- SHRM Member

# **Hobbies and Interests**

I am currently a junior double major at the University of Louisiana Monroe. I enjoy being a part of my fraternity where most of us are Risk Management and Insurance majors. It helps us gain connections in the field from all over the U.S. I enjoy the outdoors and singing in my free time. I founded my own mobile detailing company in 2019 due to the COVID 19 outbreak; I sold the company in 2021.

# **Brayden Ortiz**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024

Email Address: ortizbr@warhawks.ulm.edu; bradydenortiz7@gmail.com

Phone Number: (214) 676 - 5205

Home Address: 1507 North Hills Dr., Rockwall, TX 75087

**Desired Career: Agent, Surplus Lines** 

Desired Location: Large cities in the South (Texas to Florida)

# **Professional Summary**

Highly motivated and understanding individual who looks forward to learning different disciplines. Competitive by nature, very effective in pursuing self-developed goals for oneself and encourage others to do so as well. Ability to work independently and with a team with a belief in developing and nurturing professional relationships with colleagues and clients.

# **Work Experience**

# Garland ISD School District (May 2022 - August 2022)

- Worked with kids from 4 to 18 years of age in giving English language test to various students with varying language capabilities
- Organized and filed tests and confidential documents in order in secure physical and online locations
- Worked the front desk and helped visitors and students get to their locations for testing
- Resolved issues with parents and students as needed

# **Activities**

- ULM Track and Field
- ULM Cross Country Captain
- ULM RMI Society

# **Awards**

- Sunbelt All-Academic (Fall 2022 and Spring 2023)
- Cross Country Regional Qualifier (2021 2022)

# **Hobbies and Interests**

My two biggest hobbies outside of running are cooking and music. I love to challenge myself in artistic ways that allow me to explore different aspects of my environment

# **Alec Pitney**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: alecjpitney@gmail.com Phone Number: (318) 529 - 8819

Home Address: 1004 Spanish Moss Circle, Bossier City, LA 71111

**Desired Career: Casualty Underwriter** 

Desired Location: North Dallas (Frisco, Plano)

# **Professional Summary**

Highly motivated to achieve academic, professional, and organizational results through fostering and maintaining meaningful relationships with a fervent work ethic. An acute sense of attention-to-detail ensures thoroughness and accuracy of completed works and projects in both personal and collaborative settings.

# **Work Experience**

# **WSIA Summer Internship (Summer 2023)**

Markel - Plano, TX (Underwriting) and CRC - Houston, TX (Brokerage)

- Shadowing
- Submission clearance
- Policy checks
- Staff interviews
- Presentation

# University of Louisiana at Monroe Office of Recruitment - Monroe, LA

Hawkseeker Tour Guide

- Facilitated and organized college tours for prospective university students and their families
- Led, assisted, and managed tour groups in campus-wide recruitment events such as "Browse on the Bayou"
- Marketed the university and its various facilities to all patrons, delivering satisfaction and approval consistently

# **Newks Eatery Bossier City**

Front-of-House Worker

- Memorized menu items and provided discerning recommendations in order to remain steps ahead of customers' desires
- Developed interpersonal communications skills by actively gauging levels of interest in conversation with patrons
- Implemented proactive ways to serve without direction and regularly assisted restaurant operations

### **Activities and Awards**

- Delta Sigma Phi (President 2023)
- ULM RMI Society
- Gamma Iota Sigma

# **Hobbies and Interests**

**Playing Guitar** 

# Sally Pringle

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024

Email Address: pringlesn@warhawks.ulm.edu

Phone Number: (318) 801 - 3245

Home Address: 138 Holiday Drive, Monroe, LA 71203

**Desired Career: Underwriter** 

**Desired Location: Preferably Southern State** 

# **Professional Summary**

Hardworking and flexible individual with a proven record of motivational and organizational skills that can be used in many areas. Strengths include punctuality, time management, commitment, and quick adaptability. Able to work independently and fluently with others.

# **Work Experience**

# **Bayou Desiard Country Club**

- Beverage cart attendee
- Serve members, provide conversation.
- Golf shop clerk
- Maintain inventory, track tee-times, answer phone calls/e-mails, handle shop revenue.

# Monroe Surgical Hospital (June 2019 – January 2022)

- COVID Screener
- Check-in patients, answer phone calls, validate patient medical insurance.
- Front desk receptionist

# **Activities/ Awards**

- GIS Member
- ULM RMI Society Member
- Honor Society Invitation
- NSLS nomination

- Healthy eating and exercising
- Community Service

# **Layton Rainbolt**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: rainboltlayton7@yahoo.com

Phone Number: (318) 282 - 1915

Home Address: 6400 Bishop In, Collinston, La 71229

Desired Career: Agent (open to other roles)

**Desired Location: Louisiana** 

# **Professional Summary**

Hardworking, committed individual with a desire to learn. Works efficiently independently and in groups. Strengths include quick learning, organizing, and easy adapting. Possesses a competitive and sociable nature that results in success. Eager individual with a positive mindset and strong passion for the insurance field.

# **Work Experience**

CThomas Electric (2020 - present)

- Safely and successfully wire houses, shops, and buildings
- Provide on-the-job training for new hires
- Keep workspace organized and productive

# **Activities/ Awards**

- University of Louisiana Monroe Football (2020 2021)
- Intramural Football and slow-pitch (2021 2022)
- TOPS and merit scholarship recipient
- NSLS Honor Society

- Volunteering and community service
- Hunting
- Golf

# Kalei Sampson

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: kalei.sampson@gmail.com

Phone Number: (318) 455 - 2334

Home Address: 123 Coy Lynn Lane, Minden, LA 71055

Desired Career: Broker (Property or Casualty – focus on sports/ athletes)

Desired Location: Open to all metropolitan areas besides in California, Colorado, and New York.

# **Professional Summary**

Passionate, motivated, and hardworking individual who takes initiative in problem solving, learning, and building relationships. Ability to work well individually and with teams with strong time management skills. Looking for career opportunities that will foster personal and professional grow.

# **Work Experience**

# Amwins - Baton Rouge, LA (Summer 2023)

Intern

- Learned how to quote accounts for many markets and bind coverages
- Worked closely with a team of 5-6 people writing property, general liability, inland marine, and excess liability coverage for accounts under 5 million
- Quoted accounts independently for different lines

# **ULM Scout (August 2020 - Present)**

Recognized Student Organization at the University of Louisiana Monroe who assist the ULM Athletic Department in various athletic events.

- Help host all home sporting events
- Act as an ambassador for the university
- Work closely with donors, administration, faculty, and students

# University of Louisiana Monroe - Mathematics Resource Center (September 2021 - Present)

Student Worker

- Maintain a clean workspace for each student in the mathematics lab
- Help create a schedule for professors when testing students

### Monarch Investment and Management Group (May 2022 - July 2022)

Summer Intern

- Generated ideas and gained knowledge of Yardi Voyager and BlueMoon software
- Helped oversee operations of an apartment complex with over 500 units

### Kay Jeweler's (August 2020 - May 2021)

Sales Representative and Key Holder

- Achieved high sales goals each month
- Provided exceptional customer service before, during, and after each customer encounter
- Maintained a positive environment and attitude for all customers and employees

# **Activities**

Gamma Iota Sigma

love being involved with sports. Working with ULM Athletics has opened a love to all sports. Recently, I have found a deep interest in Formula 1 Racing as well. I love to travel. I am quick to plan a last-minute trip with my friends and/or family.

# **Connor White**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: digi.connor@gmail.com Phone Number: (318) 372 - 5524

Home Address: 307 Winkler Way, Monroe, LA 71203

Desired Career: Agent, Surplus Lines (open to other roles)

Desired Location: Dallas, TX; Las Vegas, NV (open to other locations)

# **Professional Summary**

Aspiring Risk Management and Insurance student excited at the prospect of working on a team of likeminded individuals who are eager to help contribute to the company. Good at analyzing business objectives and communicating in a professional manner. Motivated worker recognized by superiors for effective time management and hardworking mindset which has helped gain trust of fellow workmates in job performance and delivery.

# **Work Experience**

# Johnny's Pizza House (October 2019 – Present)

**Delivery Driver** 

- Deliver pizza in a timely manner
- Make pizza dough with different ingredients, manned the oven, cut pizzas, and box them up ready to be given to the customer
- Stock the freezer section with correct amounts of ingredients for the next day every

# Frenchmen's Bend Golf Course (June 2022 – December 2022)

Maintenance Worker

- Washed and service golf carts daily
- Cleaned the golf course by taking out trash and picking up stray golf balls from the range
- Cleaned and serviced water jugs around the course daily

# **Activities**

- NSLS Member
- Intramural Soccer Team

# **Hobbies and Interests**

I love to play most types of sports, especially water skiing, soccer, and basketball. I'm a huge Star Wars fan. While I don't know much about cars, I like them. I'm a believer of God and I go to church with my family every Sunday. Reading is one of my favorite past times.

# **Sheyanna Wilson**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2024 Email Address: sheyannawilson@gmail.com

Phone Number: (504) 410 - 9711

Home Address: 4321 S Tonti St. New Orleans, LA 70125

Desired Career: Surplus Lines, Underwriter

Desired Location: Chicago, IL, Atlanta, GA, and Houston/Dallas TX

# **Professional Summary**

Diligent and ambitious individual with over three years of experience in retail and customer service. Profoundly experienced and skilled working with a team to accomplish a set of goals. Ability to communicate with customers and teams with great conflict mediation skills.

# **Work Experience**

University of Louisiana Monroe - Student Engagement (August 2020 - May 2023)

Student Worker

Answering phone calls, filing, running errands, making copies, greeting students, and assisting faculty and staff

# Calvin Klein – New Orleans (June 2022 – January 2023)

**Customer Service Associate** 

- Greet and help customer, focus on customer engagement and selling options to drive UPT and conversion
- Maintain an in-depth knowledge of product and promotions to help explain value and build brand loyalty
- Prioritize delivering an exceptional customer experience and always place customer first, ask customer feedback and convey business opportunities to management

# Walgreens (May 2021 - October 2021)

**Customer Service Associate** 

- Engage customers and patients by greeting them and assisting with products and services. Resolve customer service issues and answers questions to ensure a positive customer experience.
- Maintain and share customer service best practices with all team members to deliver a distinctive and delightful customer experience, including interpersonal habits

# Hollister Co. (November 2019 - January 2021)

**Brand Representative** 

- Provide great customer service by anticipating and responding to customer needs.
- Demonstrate a keen awareness of the store environment by ensuring they always remain approachable and warm.
- Able to initiate conversations and connect with the customer by communicating in a genuine and articulate way; that ensures the customer is always the priority.

# **Activities/ Awards**

- Gamma Iota Sigma Member
- NAACP (2020 Present)
- Ambitious Women's Society (2022 Present)
- ULM RMI Society Member (2022 Present)

- Shopping
- Dancing
- Learning new skills

# Graduating December 2024

# John "David" Benett

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2024 Email Address: bennettjd@warhawks.ulm.edu

Phone Number: (318) 372 - 1935

Home Address: 102 Stonecliff Dr., West Monroe, Louisiana 71291

Desired Career: Underwriter, Surplus Lines, Broker, Agent, Auditor, Loss Control

Desired Location: Louisiana, Texas, Arkansas, Mississippi

# **Professional Summary**

Hardworking, committed individual with diverse learning skills, and able to work well in a team environment. Prioritizes the companies' goals, as well as reach individual goals. Committed to obtaining long-term achievements. Adaptability, and willingness to learn a multitude of skills to ensure future growth for oneself, company, and community.

# **Work Experience**

# Louisiana Construction and Industry Self Insurers Fund (LCI Worker's Compensation) (Summer 2023)

Worker's Compensation Intern

- Learned how to acquire, underwrite, and audit worker's compensation policy in Louisiana
- Traveled with marketing team to talk with agents
- Collected data and prepared loss run analysis
- Shadowed on risk management visits
- Attended LASIE Legislative Recap & Open Forum

### American Mattress Outlet (June 2020 - December 2022)

Salesman and delivery

- Delivered mattresses and other select items across the state
- Set up adjustable bases and inhouse salesman
- Managed warehouse inventory and purchase order verification

### Biedenharn Sports Complex (March 2019 – Present)

Umpire

Umpire six- to eight-year-old children

### Avocados Mexican Restaurant (May 2019 – August 2019)

Waiter

Worked independently and managed individual sections inside the restaurant

### **Activities and Awards**

- Gamma Iota Sigma Member
- ULM RMI Society Member
- National Honor Society nominee

# **Hobbies and Interests**

Golfing, anything sports related, and outdoor activities.

# Stephen "Ian" Elliott

**University of Louisiana at Monroe** 

# Major: Risk Management and Insurance

Expected Graduation Date: December 2024 Email Address: stephenianelliott@gmail.com

Phone Number: (404) 862 - 9585

Home Address: 1601 West Ave, Monroe, LA 71201

Desired Career: Broker / Producer Desired Location: Atlanta, GA

# **Professional Summary**

Marine Corps veteran with one year of sales experience. Highly adaptable, works efficiently within a team and independently in a remote or face-to-face setting. Strengths include communication skills, work ethic, and a positive attitude.

# **Work Experience**

# Jim Taylor Chevrolet - Rayville, LA (July 2022 - August 2023)

Salesman

- Achieved perfect CSI scores from customers that reinforced the dealership's marketing objectives
- Ranked in top three salespeople every month by being persistent and following mentors
- Enhanced customer engagement by participating in viral marketing on various social media platforms
- Increased lot traffic by utilizing social media to promote sales events and demonstrate vehicle features
- Trained and mentored new hires by personally walking them through the process of making car deals and giving them constructive feedback

### Deer Creek Distributors Inc. (May 2015 to Jan. 2021 four-year break for my military service)

Customer Service Rep., Merchandiser, and Warehouser

- Ensured each customer needs were met in a timely and accurate manner, especially through the busy season and during the chaos of the pandemic
- Performed merchandising duties like detailed quality control, product presentation, product expiry checks
- Managed product shipments, and oversaw placement of new shipments into inventory, ran a quarterly inventory report, and stagged customers'

# United States Marine Corps (Sept. 2015 to Sept. 2019)

### Infantryman

- Built a team of four unexperienced Marines into a cohesive, battle-tested unit that could rely on one another as they would themselves
- Accomplished missions overseas that strengthened relations with allied nations and militaries such as the Jordanian 77th Marines Battalion, Royal Army of Oman, and the Spanish Military
- Led and supervised my team through a multitude of high-pressure training events including stability operations, public relations with locals in an occupied territory, and disaster relief operations in the wake of natural disasters
- Planned and implemented a training curriculum that went beyond the scope of what was expected from an infantry fireteam such as radio communications and troubleshooting, procedures for calling for air support, and how to exploit intelligence gathered in the field

# **Activities and Awards**

- ULM RMI Society Member
- Sea Service Deployment Ribbon
- Good Conduct Medal

# **Hobbies and Interests**

I enjoy working on my car, exercise and weight training, and spending time with my wife and daughter.

# **Peyton Hale**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance
Expected Graduation Date: December 2024

Email Address: halepd14@gmail.com Phone Number: (318) 381 – 0333

Home Address: 718 Warhawk Way, Monroe, LA 71203

Desired Career: Underwriter Desired Location: Louisiana

# **Professional Summary**

Deeply involved in campus and community, possess a strong work ethic, easily able to connect with others, and independent. Working a part time job led to great time management skills and showed how to deal with multiple task at a time.

# **Work Experience**

# Hawkseekers (August 2023 - Present)

- Facilitated and organized college tours for prospective university students and their families
- Lead, assisted, and managed tour groups in campus-wide recruitment events such as "Browse on the Bayou"
- Marketed the university and its various facilities to all patrons, delivering satisfaction and approval consistently

# Brookshires (May 2020 – October 2021)

Curbside / Cashier Helper

- Picked out online orders for customers
- Supervised my team and ensured that the team was doing job correctly

# **Activities**

- ULM Student Government Association
- ULM RMI Society

# **Hobbies and Interests**

I have lived in the Monroe/ West Monroe area my whole life. I find this interesting and unique because a lot of people would rather move out of state when they graduate, but I plan on staying in state after I graduate.

# Will McHugh

**University of Louisiana at Monroe** 

Major: Risk Management and Insurance

Expected Graduation Date: December 2024 Email Address: williamrdmchugh@gmail.com

Phone Number: (318) 381 - 4646

Home Address: 600 Erin Avenue, Monroe, LA 71201

Desired Career: Underwriting, Risk Management

Desired Location: Seattle, WA; Austin, TX; Lafayette, LA; Charleston, SC; Chicago, IL

# **Professional Summary**

Individual with the ability to perform well independently and in a team. Strengths include punctuality, helpfulness, detail orientation, and organization. Constant desire to learning and improving helps to overcome weaknesses and allows for skill development.

# **Work Experience**

# Origin Specialty Underwriters – Rolling Meadows, IL (Summer 2023)

Underwriting Intern

- Learned how to quote and bind accounts for different types of small and mid-size hospitality businesses
- Worked closely with a team of underwriters and interns in writing general liability, liquor liability, property and other exposures
- Quoted accounts independently and assisted in sending quotes and binders

# Cheer and Tumble Gym (July 2018 – August 2018)

Front Desk Receptionist

- Counted employees' hours and sent the total to the accountant
- Answered the phone, charged member accounts, added new members to the system
- Ran errands for the gym owner, and prepared the gym floor for classes
- Conducted routine business opening and closing activities including stocking and organizing

# **Activities and Awards**

- Lambda Society President (2022 Present)
- RMI Society Secretary (2022 Present)

- Tennis
- CrossFit
- Volunteering and community service

# **Brandon Nolan**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2024 Email Address: brandon.r.nolan@outlook.com

Phone Number: (318) 307 – 3911

Home Address: 501 Orleans St., Monroe, LA 71201

Desired Career: Underwriting, Claims Adjustment, Catastrophe Adjuster

Desired Location: Washington, Oregon, Colorado, North Carolina, Arkansas, Illinois

# **Professional Summary**

Dependable and committed. Works great with and motivates teams. Focused and high achieving when working alone. Always striving for improvement, very coachable, open minded, and able to evolve. Shows great leadership skills and experience with working in a highly diverse environment. Possesses the ability to build bridges with individuals that others would find challenging.

# **Work Experience**

Sherwin-Williams (June 2022 — June 2023)

- Took and prepared orders of DIY and commercial customers in person, over the phone, and through E-commerce.
- Responsible for inventorying imports, operating loading equipment, and maintaining organization of the facility.
- Train new staff members and assist co-workers with challenging consumer situations.

# **Hobbies and Interests**

I love hiking and mountain biking. I'm greatly interested in herpetology and own a bearded dragon and Russian tortoise.

# **Kierstyn Smith**

# **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2024 Email Address: <u>kiersmith33@gmail.com</u>

Phone Number: (318) 505 - 9702

Home Address: 3224 Stockwell Rd., Bossier City, LA 71111

**Desired Career: Surplus Lines** 

Desired Location: New York, NY; Dallas, TX; Johnson City, TN; Orlando, FL; Denver, CO

# **Professional Summary**

Hardworking, driven, and committed individual with the ability to multi-task effectively. Over six years of experience in customer service has helped develop excellent communications skills with customers and my team. Quick to adapt to ever-changing environments and a high achieving in competitive environments. Work with diverse people in all environments. Cross train in multiple customer service positions and can train individuals when brought on to the team. Eager to learn in any area and will strive to be the best at any task given.

# **Work Experience**

# **Blue Line Boutique (2023 – Present)**

Cashier

- Promoted the companies clothing by modeling
- Provided service to customers in finding their perfect outfit for any occasion

### Cato (2021 - 2023)

Sales Representative

- Helped customers find clothing for professional settings and for comfort settings
- Maintained seasonal visuals for the store

# Chick-Fil-A (2018 - 2020)

Cashier

- Provided quality customer service and solved issues with customers and orders
- Maintained the store cleanliness

# **Awards**

Dean's List (2020, 2022)

# **Hobbies and Interests**

One of my favorite vacations is going to Disney. I started going to Disney when I was one year old, and I have been roughly 19 times. My family usually goes every year. My hobby is cooking with my grandmother over facetime. I also enjoy spending time with my friends and traveling to new areas.

# Graduating May 2025

# "Anne Grace" Adams

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025

Email Address: annegraceadams21@outlook.com

Phone Number: (318) 268 - 6812

Home Address: 808 Machen Drive, Springhill, LA 71075

**Desired Career: Underwriter** 

Desired Location: Austin, TX, open to other small cities in the South near metropolitan areas

#### **Professional Summary**

Hardworking, dynamic, and detail-oriented individual who loves solving problems and challenges. Experienced in creating and maintaining professional relationships with clients, working well in a team and managing money.

#### **Work Experience**

#### Gas Masters of America (September 2022 - Current)

- Bookkeeper and money manager for 20+ companies
- Assistant property manager for 1 shopping center and 2 apartment complexes
- GIS analyst for oil and gas maps/routes
- Fleet manager

#### Brookshire's Grocery Company (August 2019 – November 2022)

#### Cashier

- Managed POS system transactions including cash and credit to guarantee a consistent and accurate cashflow
- Warmly welcomed 40-50 customers per shift, providing prompt customer service
- Maintained a clean and organized inventory, ensuring an efficient store layout

#### **Hobbies and Interests**

Some of my hobbies include music, reading, tennis, running, and exploring new coffee shops. I usually spend my free time nurturing my hobbies or trying to find new ones. I play ukulele and want to learn guitar. I enjoy exploring downtown Monroe and hope to explore more of the country one day.

#### **Derrick Austin**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025 Email Address: <a href="mailto:austindm1899@gmail.com">austindm1899@gmail.com</a>

Phone Number: (318) 439 - 9578

Home Address: 459 Hawsey Rd., Winnsboro, LA 71295

Desired Career: Underwriter, Surplus Lines

Desired Location: Anywhere in the South or Midwest

#### **Professional Summary**

Committed individual who is hard working and works great alone or as a team. Excellent at making critical choices and working under pressure with a competitive spirit. Always looking to bring a positive feel to the work force and striving for more.

#### **Work Experience**

#### **ULM Residential Life (August 2022 – Present)**

Resident Assistant

- Manage administrative tasks, maintenance requests, room changes and incident reports
- Serve as positive role model for diverse group of individuals and assist resolving student disputes
- Complete routine rounds, checking with residents to meet care needs.

#### Hawkseeker (August 2022 – Present)

- Facilitate and organize college tours for prospective university students and their families
- Lead, assist, and manage tour groups in campus-wide recruitment events
- Market the university and its various facilities to all patrons, consistently delivering satisfaction

#### Chick-Fil-A (May 2023-present)

**Team Member** 

Work in the back of house as a team to prepare orders

#### Mac's Fresh Market (March 2021- April 2022)

**Assistant Produce Manger** 

Ordered \$2000 worth of produce every week to keep the store stoked

#### Party Jumps (May 2020- September 2020)

Worked as a team to set up inflatable waterslides and jumpers and meet clients' needs

#### **Activities**

- Delta Sigma Phi Fraternity (2021 Present)
- ULM RMI Society (2022 Present)

#### **Hobbies and Interests**

I am certified in Microsoft word, PowerPoint, and. Excel. I have also most major sports and continue to be interested in all sports.

# **Karys Beaudion**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025

Email Address: beaudionka@warhawks.ulm.edu; karysbeaudion@gmail.com

Phone Number: (504) 351 – 5572

Home Address: 3700 Purdue Drive, Metairie, LA 70003

Desired Career: Underwriter, Surplus Lines, Open to Opportunities Desired Location: Anywhere in the South, Preferably Louisiana

#### **Professional Summary**

Competitive, hardworking, and capable of learning in many areas. Assertive individual who demonstrates great leadership skills. Excellent at building relationships and working well independently and in a team. Close attention to detail. Takes initiative and follows direction well.

#### **Work Experience**

ULM Emily Williamson Laboratory School (January 2022 – May 2022 and August 2022 – Present)

- Assist lead teachers in their job duties
- Clerical and paperwork organization and filing
- Oversee babies ages 6 months to 5 years
- Ensure safety, nutrition, and education of the children

#### St. Philip Neri Catholic School (Summer 2021, 2022, and 2023)

Camp Viking

- Worked as a team to educate and supervise kindergarten aged campers
- Ensured safety, development, growth, general well being
- Assisted in setting up activities and events put on by the camp leaders

#### Divine Mercy Parish Vacation Bible School (Summer 2018, 2019, and 2020)

**Camp Counselor** 

- Scheduled and planned events for children to partake in while at the camp
- Worked together with other volunteers to create a safe, enjoyable, and fun environment for all

#### **Hobbies and Interests**

I am a triplet and have always been a family-oriented person. I love working as a team with others and working hard to achieve goals. I went to an all-girls Catholic high school which taught me the value of leadership, teamwork, and academically challenged me.

# **Tristen Cain**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025 Email Address: caintr@warhawks.ulm.edu

Phone Number: (225) 916 - 8781

Home Address: 15047 Glenn Ave Pride, LA 70770

**Desired Career: Open to opportunities** 

Desired Location: Dallas, TX; Baton Rouge, LA; Anywhere in the South

#### **Professional Summary**

A versatile and independent individual desiring to be part of a successful team. People and detail-oriented person with excellent ability to efficiently multi-task. Able to work well with a diverse group of people. Experience working in retail with customers and management experience with trainees and current employees as well as ensuring that day-to-day business is completed successfully.

#### **Work Experience**

Haven dba Intelligent Designs (May 2022 - Present)

Sales Associate

- Working on the sales floor, assisting customers in picking out gifts and home décor
- Gift wrapping items for customers
- Overseeing inventory to place orders for inventory restock and seeing that inventory is restocked to the sales floor at the end of each day
- Training new hires to ensure that they can confidently fulfill their job position

#### Second 2 Nature Taxidermy Supply (June 2018 – December 2021)

**Shipping and Receiving Assistant** 

- Working and maintaining the shipping department
  - Organizing and packing orders for taxidermists all over the country
  - Ensuring that all materials included in the order were packed and delivered properly

#### **Activities**

- Gamma Iota Sigma
- ULM RMI Society Member (2022 Present)

#### **Hobbies and Interests**

I like traveling, cooking, meeting new people, and engaging in others hobbies/interests. I have ridden horses and been involved in the agriculture industry since I was three years old. Growing up, horses and barrel racing was my life, and I spent most of my life traveling the South competing and winning titles and other various awards.

# Jimmy Franks

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025

Email Address: franksje@warhawks.ulm.edu

Phone Number: (318) 417 - 0089

Home Address: 1266 Hwy 584, Rayville, LA 71269

Desired Career: Agent, Underwriter, Surplus Lines

Desired Location: Any large metropolitan city in the South

#### **Professional Summary**

People-oriented worker. Good working with teams and in groups as well as building professional relationships with others. Determined and hard working with strong critical thinking and problem-solving skills.

#### **Work Experience**

#### Breithaupt, DuBos, and Wolleson (January 2023-present)

- Law Firm Runner
- Deliver various sensitive legal documents for the law firm and other miscellaneous office duties.

#### Helena Chemical (March 2021-August-2021 and March 2022-August 2022)

- Warehouse Associate
- Treated seed and delivered chemicals to farmers

#### **Hobbies and Interests**

In my free time I enjoy listening to music and spending time with those close to me. I also love to travel and spend time in nature. I enjoy observing the natural beauty different states have to offer.

# Sarah Knight

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025 Email Address: sarah14knight@gmail.com

Phone Number: (318) 816 – 1372

Home Address: 190 Kingfisher Rd., Sterlington, LA 71280

Desired Career: Surplus Lines, Claims Adjuster

Desired Location: Monroe, LA, anywhere in the South, or East Coast

#### **Professional Summary**

Extremely competitive individual and an assertive leader with the ability to work alone or with a team. Highly adaptive and capable of learning in many areas. Possesses exceptional interpersonal skills and interacts with people of diverse backgrounds. Pays close attention to detail and is very punctual.

#### **Work Experience**

**Bayou Desiard Country Club – Monroe, LA (December 2020 – Present)** 

Golf Shop Attendant

- Operating the register and making sales in the Golf Shop in a fast-paced environment
- Keeping a well-organized space to effectively manage the shop
- Developing exceptional communication skills by providing club members with excellent customer service

#### **Activities and Awards**

- RMI Society
- ULM Dean's List
- Honors Society Invitation

#### **Hobbies and Interests**

I love to play golf and give lessons to young girls to grow the game among girls in my area. I also enjoy weightlifting and maintaining a healthy, well-balanced diet.

# Caleb Medlin

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025

Email Address: medlincm@warhawks.ulm.edu

Phone Number: (318) 557 - 6004

Home Address: 610 Guthrie Rd, Sterlington, LA 71280

**Desired Career: Open to opportunities** 

Desired Location: Anywhere in the South, Louisiana preferred

#### **Professional Summary**

A very competitive, hardworking, and committed individual who loves to go above and beyond. Ability to build relationships and work well with a team or individually as needed. Adapts quickly and is persistent in pursuing goals. Giving and respectful while determined to accomplish goals and tasks. Possess the same drive for work as for school and sports to reach my maximum potential.

#### **Work Experience**

**Gallagher Insurance (Summer 2023)** 

Internship

#### Sterlington Recreational Center (April 2021 - Present)

Mow and maintain baseball fields

#### Sterlington High School (July 2022 – Present)

Head coach of the junior varsity team

#### Frenchman's Bend Neighborhood Golf Course and Pool (July 2019 - April 2021)

- Washed and replaced carts and filled the range with golf balls
- Lifeguard at the pool

#### **Activities and Awards**

- Pi Kappa Alpha (PIKE) Fraternity
- Co-Athletic Chair PIKE
- House Manager PIKE

#### **Hobbies and Interests**

I love sports, so in my free time I try to play some kind of sport, whether it's basketball or football. Other than that, I play video games, or spend time with family and friends.

I love meeting new people and learning what they do in life.

# Truc Nguyen

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025 Email Address: <a href="mailto:truc.nguy1031@gmail.com">truc.nguy1031@gmail.com</a>

Phone Number: (318) 364 - 6886

Home Address: 449 Long Acre Dr., Bossier City, LA 71111

Desired Career: Agent, Broker, Underwriter, Risk Manager

Desired Location: Dallas, TX; New Orleans, LA; Baton Rouge, LA; Fayetteville, AR; or other metropolitan

area

#### **Professional Summary**

Hard working and motivated individual who is interested in learning new things. Ability to maintain calm in stressful situations which allows me to not make any rash decisions and adapt well to diverse work environments. People-friendly with the ability to communicate in English and Vietnamese

#### **Work Experience**

Crawfish Tyme (January 2022 - July 2022)

Waiter

- Took customer orders
- Served food
- Calculated order totals

#### Self-employed – Babysitter (During Summers starting 2019)

- Drive kids to and from sport practice
- Feed kids, watch them, and help with schoolwork
- Put kids to bed

#### **Hobbies and Interests**

My hobbies are dancing, making music, writing lyrics, puzzles, building Legos, and I am in the process of making a food blog, so I like to find new restaurants to eat at. I am interested in how and why things function and putting things together. That is why I love building puzzles, furniture, and Legos. I am also a huge Formula 1 fan, and racing cars absolutely fascinate me.

# **Thanh Phan**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025

Email Address: <a href="mailto:thanh110203@gmail.com">thanh110203@gmail.com</a>; <a href="mailto:phantb@warhawks.ulm.edu">phantb@warhawks.ulm.edu</a>

Phone Number: (318) 753 - 7903

Home Address: 700 University Avenue, Monroe, LA 71212

Desired Career: Underwriter, Risk Analyst, Surplus Lines

Desired Location: Any metropolitan area

#### **Professional Summary**

Hardworking, competitive, enthusiastic College Student with a 3.67 GPA working towards a B.B.A in Risk Management and Insurance. Dedicated and committed to becoming a dependable and valuable team member.

#### **Activities and Awards**

- Project #mindthemind Art Mural about Mental Health Awareness
- Project #hungeraction Creative Art Project for Hunger Action Month
- Member of ULM Honors Program
- President's List (Spring 2022)
- Dean's List (Fall 2021, Spring 2023)

#### **Hobbies and Interests**

- Walking
- Casual Scenic Photographer
- Cooking and Enjoying Food
- Listening to Music
- Playing Games

# **Peyton Pipes**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025

Email Address: pipespm@warhawks.ulm.edu

Phone Number: (318) 658 - 1312

Home Address: 6307 Tioga Ct., Bossier City, LA 71112

**Desired Career: Agent, Surplus Lines** 

Desired Location: Dallas, TX; Shreveport, LA

#### **Professional Summary**

Very disciplined with a strong work ethic and great people skills. Knows how to manage time efficiently and perform under pressure. Has maintained a 3.9 GPA while balancing playing Division 1 Soccer and being a full-time student.

#### **Work Experience**

#### The Training Ground – Shreveport, LA (Summer 2022)

Intern

- Learned how to make successful sport-specific training programs for clients
- Learned about different planes of movement and how they are applied to sports
- Gained applicable knowledge on how to make a sports specific program for athletes of all ages and sports

#### Jimmy Johns - Bossier City, LA (2020 - 2022)

- Collaborated with team members to successfully meet customers' orders and keep high quality experience
- Helped maintain sanitary workplace and followed managers demands

#### **Activities**

- ULM Soccer Team
- Sunbelt Conference Honors Team (2021 2023)

#### **Awards**

- Dean's List (2023)
- President's List (2021, 2022)
- ULM Athletics Rookie of the Year (2021)

#### **Hobbies and Interests**

I am an avid sports fan and can talk about them all day. I have gotten to see the Lloyd's of London building in person. I love to go to the beach and be on the water.

### **Emily Rogers**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025 Email Address: <a href="mailto:emily.p.rogers@icloud.com">emily.p.rogers@icloud.com</a>

Phone Number: (318) 589 - 1457

Home Address: 266 Oakwood Lane, Pineville, LA 71360

Desired Career: Agent, Underwriter, Surplus Lines Broker

Desired Location: Anywhere in the South

#### **Professional Summary**

I am a very dependable, trustworthy individual. I am dedicated to my studies, and I am looking forward to using my degree to help others. I balance school well with other extracurricular activities and currently have a 3.5 GPA. I am adaptable, structured and can flourish in fast-paced work environments.

#### **Work Experience**

#### Bayou Desiard Country Club, Monroe, LA (October 2022 - Present)

**Golf Shop Team Member** 

- Responsible for signing in members and communicating with operators of the carts at the club
- Serve club members on the beverage cart
- Handle the transactions made at the shop

#### Kollege Kamp, Pineville, LA (June 2022 – October 2022)

Day Care Worker/ Group Leader

- Worked in a fast paced environment with over 150 kids from ages 4-12
- Communicated with other group leaders and the owner of the daycare

#### Burkes, Pineville, LA (May 2022 - July 2022)

- Performed all functions of POS and guaranteed satisfaction to over 100 customers per day
- Worked efficiently with teammates to receive and unload inventory, and model floor plans

#### University of Louisiana Monroe – Dental Hygiene Clinic (February 2022 – October 2022)

Student Worker

- Answered phones, ran errands, made copies for the department
- Assisted with the interview process for the admission to the program

#### Maurices, Pineville, LA (August 2020 - May 2021)

Stylist

- Operated the register and handled transactions ensuring customer satisfaction in a fast-paced environment
- Followed instructions to package and ship online orders

#### **Activities and Awards**

- RMI Society Member
- Peer Leader (2022)
- Campus Activities Board (2021 2022)
- President's List

#### **Hobbies and Interests**

My hobbies include dancing, travelling, and cooking.

## **Paxton Stewart**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2025

Email Address: <a href="mailto:paxtonstewart10@gmail.com">paxtonstewart10@gmail.com</a>

Phone Number: (318) 732 – 6170

Home Address: 503 E. Frenchmen's Bend Rd., Monroe, LA 71203

**Desired Career: Underwriter** 

**Desired Location: Anywhere Louisiana** 

#### **Professional Summary**

Hardworking, persistent, and committed to work and school. Dedication to work and school has helped develop strong work ethic and allowed to maintain great grades since freshman year of high school. Strengths include being able to work in strenuous conditions, loyalty, following directions, and taking initiative. Growing up around various successful entrepreneurs and leaders has instilled strong desire towards personal and professional growth and the ability to influence others.

#### **Work Experience**

Super Mart (July 2022 - August 2023)

Cashier and Stocker

#### **Activities**

- Sterlington High School Honors Program
- ULM Honors Program

#### **Hobbies and Interests**

I enjoy social activities such as karaoke and games. I enjoy analyzing and finding solutions.

# Graduating December 2025

# Shiya McKinney

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: December 2025 Email Address: mckinneyshiya@gmail.com

Phone Number: (318) 517 - 7319

Home Address: 700 Buchanan Street, Minden, LA 71055

Desired Career: Open to opportunities

Desired Location: Northwest or Mideast US

#### **Professional Summary**

Highly motivated, goal-oriented, and fast learning individual who can work well both independently and with a team. Eager to learn from my peers and always looking to be challenged. Strengths include quick adaptability, time-management, and detail orientation. Looking to work directly with the business and customers to ensure overall satisfaction.

#### **Work Experience**

#### **ULM Scouts (September 2022 – Present)**

- Serve as goodwill ambassadors for the university by attending various athletic events
- Assist various coaches, athletic staff, and players by providing services
- Promote school spirit and host every home game sporting event

#### **ULM School of Education - Literacy Lab (August 2021 – Present)**

Student Worker/ Lab Attendant

- Help students check books in and out
- Run errands for the School of Education faculty and staff
- Maintain a clean work environment for course meetings

#### Sentinel Security Group (Summer 2021 and Summer 2022

- Casino Security Guard
- Enforced a positive space for customers
- Advised customers to be mindful of each other

#### **Activities and Awards**

ULM Campus Activities Board (2020)

#### **Hobbies and Interests**

I love reading. I like to read whenever I have free time. Cooking is a new skill that I am gradually learning, and I enjoy finding new musical artists to spend my time listening to.

# Graduating May 2026

# **Bryant "BreX" Breksa**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2026

Email Address: breksabj@warhawks.ulm.edu

Phone Number: (510) 230 - 3897

Home Address: 3216 Dauterive Dr., Chalmette, LA 70043

Desired Career: Catastrophic Adjuster, Surplus Lines, Emergency Management

Desired Location: Atlantic Northeast, Chicago, Pacific Northwest, San Francisco, New Orleans, New York

#### **Professional Summary**

An adaptable and assertive individual with a strong track record of motivating others to help them reach their maximum potential. Provides top-tier customer service with an excellent ability to communicate effectively and understand non-technical explanations from customers about technical subjects to solve customer problems. Personable, competitive, coachable, and team-oriented.

#### **Work Experience**

#### O'Reilly Auto Parts (October 2022 - Present)

Certified Parts Professional (certified in 2023)

- Explain complex mechanical and warranty information in lay terms
- Manage inventory and coordinate intra-store inventory transfers

#### AutoZone (May 2022 – September 2022)

Parts Professional

• Provide Excellent customer service and answer customers' questions

#### Earl J. Doescher & Co. Inc. (Summer 2021)

Order Fulfillment Associate

Mange orders by priority and ensure proper order fulfillment

#### **Activities and Awards**

- ULM Honors Program
- Peer Leader
- Student Government Association
- Campus Activities Board
- ULM 31 Ambassadors
- Global Ambassadors
- Eagle Scout

#### **Hobbies and Interest**

My hobbies include working on my SUV and riding, working on, and learning about motorcycles. I also strive to be a student advocate on campus.

# **Tristen Lee**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2026 Email Address: leetristen95@gmail.com

Phone Number: (318) 680 - 2019

Home Address: 37 Oakwood Drive, Monroe, LA 71203

Desired Career: Broker, Agent

Desired Location: Dallas, TX or other metropolitan areas

#### **Professional Summary**

Independent young adult with over three years of customer service experience and on-the-job problem-solving capabilities. Professional, people orientated, hardworking individual. Pursuing a career in risk management with a desire to work directly with businesses to determine their needs and help them secure proper coverages.

#### **Work Experience**

#### Sherwin Williams (September 2023 - Current)

Sales Associate

• Sell products over the phone and in-person customer service

#### Ace's Place (July 2022 - Present)

 Assist current and prospective students, parents, and guardians with questions regarding admission process and financial aid

#### Journeys LLC (June 2020 - 2023)

Sales Associate

Organize product display, sell products, manage inventory, and fulfill online orders

#### Brookshire's (June 2021 - December 2021)

Cashier

• Entertained customers, managed cash registers, and checkout processes

#### **Activities and Awards**

- ULM SCOUTS
- 31 Ambassadors
- RMI Society
- BSU

#### **Hobbies and Interests**

Some of my hobbies are shopping, trying new recipes, reading, and swimming.

# **Connor Tripp**

#### **University of Louisiana at Monroe**

Major: Risk Management and Insurance Expected Graduation Date: May 2026 Email Address: <a href="mailto:trippcj@icloud.com">trippcj@icloud.com</a>
Phone Number: (318) 547 – 4944

Home Address: 703 Warhawk Way, Monroe, LA 71203

Desired Career: Surplus Lines Broker Desired Location: Anywhere in Texas

#### **Professional Summary**

Dedicated individual with a strong work ethic and unwavering motivation. Proven ability to excel in academic pursuits while consistently meeting and exceeding professional commitments. Eager to apply a combination of knowledge and determination to contribute effectively in a professional environment.

#### **Work Experience**

#### Doe's Eat Place of Monroe (February 2022 - Present)

Host

- Greeting and seating guests
- Taking call in orders and answering questions over the phone
- Cleaning tables

#### El Azteca Bar & Grill (March 2021 – January 2022)

Server

- Greeting and seating guests
- Taking orders and serving the food and drinks
- Full knowledge of a lengthy menu
- Multitasking by attending multiple guests at once

#### **Activities and Awards**

- Delta Sigma Phi
  - Vice President of Recruitment
- Asian Student Association
- Optimist Club
- ULM RMI Society
- Dean's List (Spring 2023)

#### **Hobbies and Interests**

My hobbies include traveling, as well as watching sports such as football and basketball.