



Independent Insurance Agents & Brokers of Louisiana

E&O Risk Management: Meeting the Challenge of Change

Becky McCormack

Filed for 6 hours CE credit including 3 hours ethics

9:00am - 4:00pm

Topics covered include:

- Understanding Agent Duties
- An E&O Claim – 360° View
- Agency Defenses – Documentation
- Agency Procedures
- Risk Assessment & Coverage Checklists
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- Minimizing Exposure from Excess & Surplus Lines
- Limiting Exposures to Data Breaches
- E&O Exposures When Using Social Media
- Reporting an E&O Claim

Dates and Locations:

[9/24/2019](#)

[Bossier City](#) – Hilton Garden Inn
2015 Old Minden Rd. 318.759.1950

[9/25/2019](#)

[Lafayette](#) – Hilton Garden Inn
2350 West Congress St. 337.291.1977

[9/26/2019](#)

[Metairie](#) – Sheraton Metairie
4 Galleria Blvd. 504.620.9410

[9/27/2019](#)

[Covington](#) – Clarion Inn
501 N. Highway 190 985.893.3580

Registration

Registration Fee:

\$120.00/IIABL Members & Associate Members

\$170.00 Non-Members

Name: _____

Agency: _____

Address: _____

City/State/Zip: _____

License #: _____

Email Address: _____

Return completed form with payment to: IASC

18153 E. Petroleum Dr.

Baton Rouge, LA 70809

Phone: 225/819-8007 Fax: 225/819-8027

www.IIABL.com

REQUIREMENTS FOR 10% LOSS CONTROL CREDIT ON BACK OF BROCHURE

Requirements for 10% Loss Control Credit Through Swiss RE

Agency Staff Size	Attendees Required at Live Seminar (Minimum 6-hours of classroom time)	Position in Agency	Live Seminar or On-line Attendance	Position in Agency	Total Attendees Required
1	1	Active Agency Principal, Owner, Partner or Officer	Not applicable		1
2-7	1	Active Agency Principal, Owner, Partner or Officer	1	Producer or CSR	2
8-20	2	1 - Active Agency Principal, Owner, Partner or Officer And 1 – Active Agency Principal, Owner, Partner, Officer, Operations Manager or Producer	2	Producer or CSR	4
21-50	3	1 - Active Agency Principal, Owner, Partner or Officer And 1 - Active Agency Principal, Owner, Partner, Officer, Operations Manager or Producer And 1 – CSR	3	Producer or CSR	6
51+	5	1 - Active Agency Principals, Owners, Partners or Officers And 2 - Active Agency Principals, Owners, Partners, Officers, Operations Managers or Producers And 2 - CSRs	5	Producer or CSR	10